





Quality improvement and patient safety / audit

April 2024

rcpmedicine.co.uk/2024

3As In Inpatient Smoking Cessation

Background

Tobacco smoking remains the single biggest cause of preventable and premature death and disability in the UK. Offering advice and assistance for tobacco abstinence in hospitals is a critical aspect of improving overall health¹. Every healthcare encounter serves as an opportunity to Ask, Advise and Assist (3As) patients to quit smoking². In hospitalized patients, addressing tobacco use presents an invaluable opportunity to initiate and support successful quitting journeys¹.

Objective

This study aims to determine the prevalence of smoking amongst patients hospitalised in a DGH and to assess the utilisation of the 3As ^{3,4}.

Methodology:

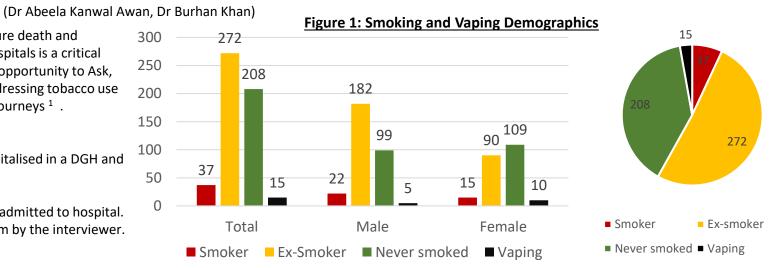
Cross-sectional survey on 06 occasions across 04 Medical wards of all patients admitted to hospital. These patients were interviewed, and data captured directly onto a survey form by the interviewer. Case notes were reviewed to corroborate details.

Results:

614 patients were surveyed, but only 532 were able to participate; Male : Female 298:234. (Fig 1) 6.95% of this cohort were smokers, 100% of them were asked if they smoked, were advised to stop smoking and were assisted in smoking cessation. In contrast, 2.81% of this cohort were currently vaping, and though their vaping status was identified 100% of the time, no further advice or assistance was offered. (Table 1)

Smoking & 3As:	No of patients	Percentage		
Total no. of patients	532	86.64 %	(532/614)	
Total no. of smokers	37	6.95 %	(37/532)	
No. of smokers ASKED	37	100 %	(37/37)	
No. of smokers ADVISED	37	100 %	(37/37)	
No. of smokers ASSISTED	37	100 %	(37/37)	
Vaping & 3As:	No of patients	Percentage		
Total no. of patients	532	86.64%	(532/614)	
Total no. of vapers	15	2.81 %	(15/532)	
No. of vapers ASKED	15	100 %	(15/15)	
No. of vapers ADVISED	0	0 %	(0/15)	
No. of vapers ASSISTED	0	0%	(0/15)	

Table 1: Smoking/Vaping & the 3As



Conclusion:

Preliminary findings suggest excellent utilisation of the 3As in promoting smoking cessation amongst patients. Successful outcomes were associated with the combination of pharmacotherapy, counselling, and ongoing support. Improved patient engagement and satisfaction were observed, with participants expressing gratitude for the hospital's commitment to their overall well-being.

This is in marked contrast to similar surveys done in the Outpatient settings in the same hospital in 2011: Smoking prevalence 53/204 (26%); Asked 26/53 (49%); Advised 10/26 (38.5%); Assisted 06/10 (60%) and again in 2019: Smoking prevalence 103/505 (20%); Asked 67/103 (65%); Advised 40/67 (59%); Assisted 15/67 (22%) ^{5,6}.

Adopting a systematic approach to identify, advise and assist smoking cessation combining pharmacological support and referral for counselling yields potentially promising results. Integration of such programs into routine hospital care can contribute to improved patient outcomes and long-term reductions in tobacco use.

References:

1. Quality Improvement: National smoking cessation audit 2021 https://www.brit-thoracic.org.uk/quality-

improvement/clinicalaudit/national-smoking-cessation-audit-2021/

2. Smoking and health 2021: A coming of age for tobacco control? https://www.rcplondon.ac.uk/projects/outputs/ smoking-and-health-2021-coming-age-tobacco-control

3. Stead L, Bergson G, Lancaster T: Physician advice for smoking cessation (Review). Cochrane Database Systemic Review 2008, 2:1–44.

4. Mara Buchbinder, Rachel Wilbur, Diana Zuskov, Samuel McLean, and Betsy Sleath. Teachable moments and missed opportunities for smoking cessation counselling in a hospital emergency department: a mixed-methods study of patient-provider communication.

5. Khan B, Smith L. Hospital clinicians use of smoking AAAs. European Respiratory Society (ERS) Annual Congress in Amsterdam, Holland; September 2011

6. N Kaushal, B Khan. Smoking cessation in secondary care Can we do better or is this as good as it gets? European Respiratory Society (ERS) Annual Congress 2020



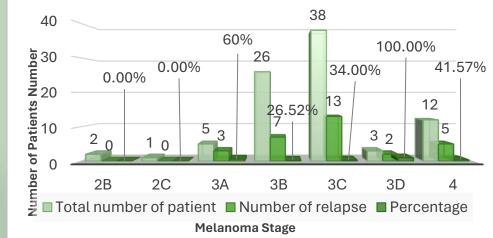
Adjuvant Systemic Therapy For Melanoma - Analysis of factors leading to the timely initiation of treatment.

G Abraham¹, D Hanna¹, S Rashid¹, T Grunewald². ¹St. Bartholomew's Hospital, ²Imperial Health NHS Trust

RESULTS

- The result from 87 patients who received adjuvant treatment revealed the following;
- Relapse rates were higher than estimations provided by the American Joint Committee on Cancer (ACJ) (Figure 1).
- Of these patients, 27 (31%) exceeded the 12-week target for commencing adjuvant treatment post-surgery.
- 50 (57%) patients received pembrolizumab; 27 (31%) dabrafenib/trametinib and 10 (11%) nivolumab; 33 (38%) patients harboured a BRAF V600 mutation.
- > 18% (6/33) opted for immunotherapy and 82% (27/33) opted for targeted therapy.
- Reasons for delays included delays in scan scheduling/reporting (11[38%]) and pathology reporting (3 [11%]), late referral to medical oncology (1 [4%]), lack of chemo unit availability (4 [15%]), late referral to correct multidisciplinary team meeting (5 [19%]) and patients too unwell to start treatment (9 [33%).

Figure 1: Relapse Rate in Patients Receiving Adjuvant Therapy





DISCUSSION AND CONCLUSION

- Your results show higher-than-expected relapse rates in patients receiving adjuvant treatment for melanoma. Additionally, 31% of patients did not commence treatment within the 12-week recommended timeframe.
- Recommendations on how to improve on this will be presented at the regional specialist skin MDT. Medical oncologists will aim to see all new patients within 8 weeks of surgery and chemotherapy booking requests will be made pre-emptively. We plan to re-audit in 12 months once these changes have been implemented.

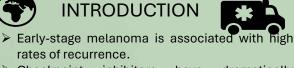


1.Eggermont, A. et al. Adjuvant Pembrolizumab versus Placebo in Resected Stage III Melanoma. New England Journal of Medicine 2018;378.

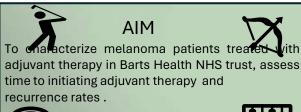
2. Long, G. V. et al. Adjuvant Dabrafenib plus Trametinib in Stage III BRAF -Mutated Melanoma . New England Journal of Medicine

3. Gershenwald, J. E. et al. Melanoma Staging: Evidence-Based Changes in the American Joint Committee on Cancer (AJCC) Eighth Edition Cancer Staging Manual. CA Cancer J Clin 2017;67.

Acknowledgments: Dr D Hanna, Barts Cancer Institute, London, UK contributed equally to the study



- Checkpoint inhibitors have dramatically improved outcomes for metastatic melanoma over the past decade and now they are available in the adjuvant setting for stage IIB-IIID disease.
- For BRAF V600 mutant, fully resected stage 3 disease, there is the alternative option of adjuvant BRAF/MEK inhibitors, dabrafenib/trametinib. Nivolumab Early is licensed for fully resected stage IV disease. Adjuvant treatment should commence within 12 weeks of surgery to reflect trial data.







Data was collected retrospectively on all melanoma patients who started adjuvant treatment at Barts Health NHS Trust between 2020 to 2022. Data was collected on demographics, cancer stage, type of adjuvant treatment, toxicity, survival, and recurrence.

INCIDENCE OF INAPPROPRIATE CPR IN THE EMERGENCY DEPARTMENT Is ReSPECT making a difference?

Dr. ALEXANDRA LISSETER

INTRODUCTION

A BMJ study suggested that 1 in 5 sick, older patients have a 'do not resuscitate' document and a large proportion only had this completed in the Emergency Department (ED) (1). ReSPECT forms were established to bring consistency to the communication of patients wishes, including 'do not attempt CPR' (DNACPR) (2). Current ED pressures could cause greater delay in these discussion, resulting in inappropriate cardiopulmonary resuscitation. Throughout my emergency medicine rotation, I witnessed resuscitation attempts on patients which were either unsuccessful or stopped due to poor reserve or co-morbidities. This led me to question how efficient we are at reviewing who is not suitable for CPR before an arrest happens.

AIMS

This QUIP aimed to assess the incidence of inappropriate CPR in two emergency departments, one uses ReSPECT forms whereas the other does not.

• To compare the occurrence of CPR on patients with a previous DNACPR across the two departments.

RESULTS AND FINDINGS

	Hospital A	Hospital B
Number of Arrests	21	10
Prior DNACPR/ReSPECT	4	0
Arrested < 30 minutes	9	4



-

Table 1 (above) shows both hospitals had a similar proportion of total arrests happen within 30 minutes of the patient's arrival.

Hospital B did not perform CPR on any patients with prior DNACPR/ReSPECT (with DNACPR).

Hospital A performed CPR on 4 patients with prior DNACPR. Of those four patients:

- One arrested within 30 minutes within the department.
- One had a DNACPR written for them only minutes before they arrested by a different specialty.
- Two had DNACPRs in the community which were accessible on the GP portal.

METHOD

Data was collected retrospectively from cardiac arrests in two ED's over 11 months. For each patient requiring CPR I reviewed the physical notes, hospital e-documents and the GP portal. I recorded:

- the number patients undergoing CPR, of these;
 - how many had prior DNACPR/ReSPECT forms
 - how often CPR occurred within 30 minutes of patient arrival.

CONCLUSIONS

Hospital A performed CPR on more patients with prior DNACPRs compared to hospital B. Occasionally, these DNACPRs were on the GP portal but were not easily accessible in the hospital setting due to the hospital's paper-based notes system.

Hospital B uses ReSPECT forms which are brought in with the patient, these are therefore more accessible across settings with different systems: paper-based or IT and they are potentially a bridge between community and hospital decisions on DNACPR. Could the difference in the incidence of inappropriate CPR in this study be due to ReSPECT forms?

References: 1. Walker, J., et al. (2021) Do not attempt cardiopulmonary resuscitation (DNACPR) decisions for older medical inpatients: a cohort study. BMJ Supportive & Palliative Care. doi.org/10.1136/bmjspcare-2021-003084. 2. Hawkes CA, Fritz Z, Deas G, Ahmedzai SH, Richardson A, Pitcher D, Spiller J, Perkins GD; ReSPECT working group collaborators. Development of the Recommended Summary Plan for Emergency Care and Treatment (ReSPECT). Resuscitation. 2020 Mar 1;148:98-107. doi: 10.1016/j.resuscitation.2020.01.003. Epub 2020 Jan 13. PMID: 31945422.



Evaluating Implementation of ICD Deactivation Discussions in DNACPR Forms: Audit From Tertiary Care Hospital in UK



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Internal Medicine Trainee Year 11, Internal Medicine Trainee Year 32, Consultant Respiratory Physician3- Nottingham University Hospitals NHS Trust, United Kingdom

INTRODUCTION

Implantable cardioverter-defibrillators (ICDs) are lifesaving devices that are increasingly used in clinical practice. However, for patients approaching end of life, the device may no longer be appropriate. The Resuscitation Council UK (RCUK) recommends early discussions with patients and their relatives about ICD deactivation as part of advanced care planning, typically during the last year of life. The Do Not Attempt Cardio Pulmonary Resuscitation (DNACPR) form at Nottingham University Hospitals NHS Trust includes information about ICDs (section 10); however, this was not a predefined quality standard in the ongoing trustwide DNACPR audit.

This audit was initiated as part of the governance process within Respiratory Medicine. The aim was to evaluate the completion rate of DNACPR Section 10 and implement improvement measures.

RESULTS

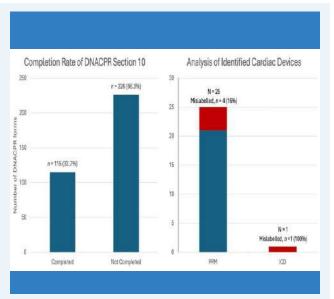


Figure 2: Proportion of DNACPR forms filled with relevant data

A total of 341 DNACPR forms were audited of which 318 (93%) were endorsed by a senior clinician. Section 10 was not completed in 66.3% of cases (figure 2), 32.6% (n=111) were labeled as having no ICD, and 1.2% (n=4) as having ICD.

Among the four DNACPRs labeled as having ICD, cardiology was not contacted in 3/4 (75%), and 1/4 (25%) was not completed. Of the 25 patients with permanent pacemakers (PPM), 16% (n=4) were incorrectly labelled as ICD. One patient had an active ICD incorrectly labelled as "no ICD" on the DNACPR form.

In the trust wide re-audit, section 10 was not completed in 45% (n= 120/266) cases.

CONCLUSION

Following our initial audit cycle, Section 10 of DNACPR form was included in the trust wide audit standard. It demonstrated improvement in completion of section 10 (reduced from 66.3% forms not completed to 45%).

Our proposed further actions include-

(a) Enhancing education regarding the ICD deactivation protocol.

(b) Adding an 'ICD check' section to the end-of-life and fasttrack discharge documentation.

(c) Consideration of incorporating information regarding ICDs into existing ReSPECT forms, at a National level.

Following the implementation of these further recommendations, we plan to conduct a reaudit to assess the overall improvement in outcomes. This strategic approach aims to address the identified shortcomings by promoting better system integration, enhancing practitioner knowledge, and incorporating critical ICD checks into essential documentation, ultimately ensuring a comprehensive and streamlined process. This may help minimise harm from inappropriate defibrillation for patients approaching end of life and allow such patients to have a dignified

REFERENCE

Resuscitation Council UK, British Cardiovascular Society, National Council for Palliative Care. Reactivation of implantable cardioverter-defibrillators towards the end of life: A guide for healthcare professionals. https://www.resus.org.uk/sites/default/files/2020faccessed 02 January 2024

ACKNOWLEDGEMENT

With contributions from Ahmed Ahmed, Ali Al-Hiffi, Ekraj Bhandari, Mujtaba Bukhari, Mohsin Butt, Raad Chowdhury, Mohamed Gamea, Chris Gilmartin, Paige Johnson, Ahmed Kareem, Nehreen Khan, Ju Lyn Lim, Mahir Mohammed, Owoyemi Odukale, Su Myat Phyu, Eric Rahul, Naseera Seedat, Abdur Shaik, Syarafina Zahid.

METHODS

Section 10 of DNACPR forms (figure 1) across all medical wards across both hospital campuses of Nottingham University Hospitals NHS Trust were audited in April 2023. Chest radiographs and/or clinic letters were reviewed to distinguish permanent pacemakers (PPMs) from ICDs.

Section 10 was later included in the trust wide audit standard and a reaudit was conducted in November 2023.



Figure 1: Image of DNACPR form audited with highlighted section 10.

Navigating the Horizon: An Assessment of Aviation and Space Medicine Education in UK Medical Schools, Unveiling The Disparity Between Interest and Exposure Catherine Graham^{1,2}, Aroun Kalyana¹, Harry Kyriacou¹ ¹University of Cambridge, ²Barts Health NHS Trust

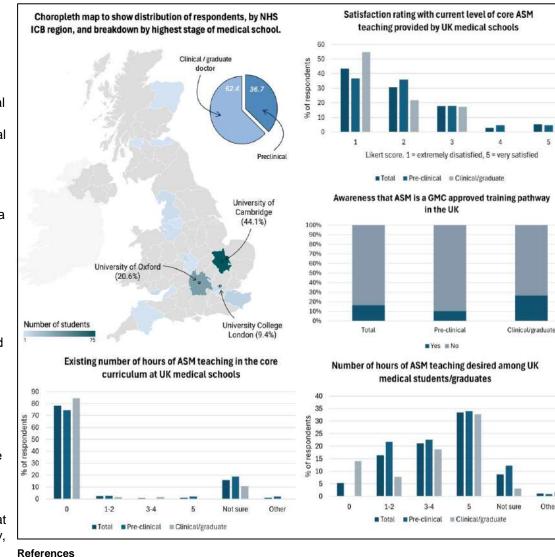


Background

Aviation and Space Medicine (ASM) gained recognition as a specialty by the UK's General Medical Council in 2016, and is poised to grow in importance with growing demand in aviation and the expanding global space sector, both in the UK and abroad. The predicted 41% growth of the commercial spaceflight industry within the next 5 years¹ amplifies the need for ASM physicians capable of addressing the unique health challenges associated with space travel. ASM extends beyond in-flight care, playing a crucial role in translating lessons learned in extreme environments to terrestrial healthcare. Recognising the influence of exposure and role models on student's specialty preferences², a study was conducted to assess the current level of ASM education provided to UK medical students compared to their desired level and interest in the specialty.

Methodology

A 29-question survey, consisting of multiple choice, Likert scale and free-text responses on these topics was distributed via Google Workspace's survey administration software to students from 37 UK medical schools, through contacting their medical societies and/or faculty administrators. To evaluate disparities in understanding the curriculum at various points in the medical degree journey, analyses were subcategorised into preclinical (62.4%) and clinical/graduate doctor (36.7%) stages.



Results

The **170 respondents**, representing 18 different UK medical schools, revealed **a lack of awareness regarding, and education in ASM**.

- ✗ 83.6% were not aware that ASM is a GMC-approved training pathway, whilst 83.5% rated their knowledge of the UK ASM training pathway as 1 (no knowledge).
- ★ 78.2% reported zero hours of ASM teaching in their medical school curriculum.
- ★ 65.3% received no exposure to ASM outside of the core curriculum

However, a strong interest in the specialty was identified.

- ★ 15.3% and 7.7% expressed strong consideration (rated 4 and 5, respectively) for pursuing a career in ASM.
- ℑ 37.6% expressed a desire for 1-4 hours and 33.5% for 5+ hours of ASM within the core medical school curriculum, predominantly through lectures.

Outside of medical school, the main exposure to ASM was through student societies (27.1%).

Discussion

Despite minimal exposure and educational opportunities, significant interest in ASM was evident among UK medical students. To address this gap, we recommend curriculum development – whilst recognising the already saturated core medical curriculum, we propose introduction and expansion of optional modules to align with students' demonstrated interest. We recognise the possibility of response bias in this survey, which could impact the overall representativeness of the findings. Despite this, greater representation in the undergraduate curriculum is essential to generate heightened awareness of ASM and its UK training pathway. This not only ensures that the option of a career in this specialty is accessible to all UK medical students, but that interested individuals are adequately prepared to embark on careers in this new, exciting era of Aviation and Space Medicine.

1. The commercial space industry, led by Elon Musk's SpaceX, is expected to blast off with 41% growth over the next 5 years [Internet]. Fortune. Available from: https://fortune.com/2023/07/24/space-industry-revenue-growth-five-years/ [Accessed 18 February 2024]

2. Kaminski A, Falls G, Parikh PP. Clerkship Experiences During Medical School: Influence on Specialty Decision. *Medical Science Educator.* 2021 Jun; 31(3): 1109–1114.

Quality improvement project (QIP) aiming to improve weekend handover

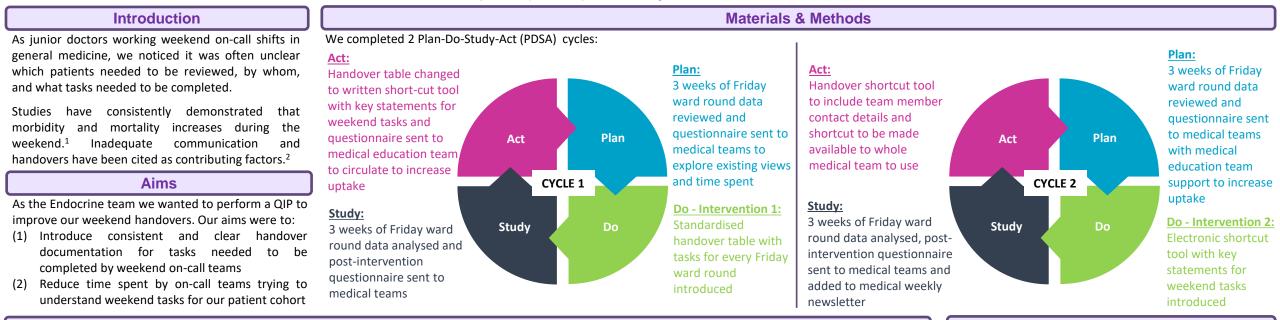
Imperial College Healthcare

NHS

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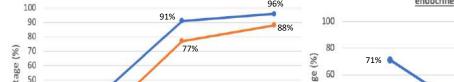
Carmel, Halevy¹; Mariana, Nalmpanti¹; Sara, Delvarr¹; Ella, Davidson¹; Puntrika, Tannirandorn¹; Caroline, Dawson¹; Vassiliki, Bravis¹ ¹St Mary's Hospital, Imperial College Healthcare NHS Trust

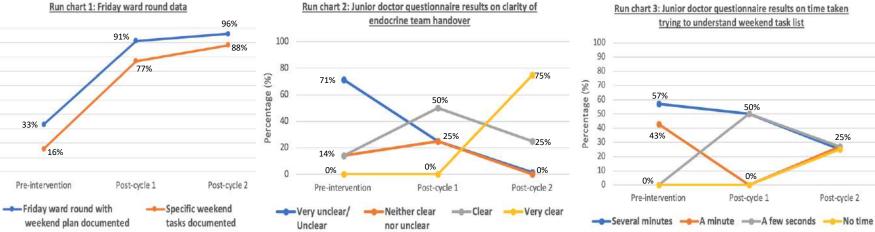


Discussion & Conclusions

Results showed that introducing a 'structured weekend handover tool' resulted in clear and consistent documentation of actions required over the weekend, whereby run chart 1 shows weekend task documentation increased by 72% from pre-intervention to post-cycle 2. This led to improvement of clarity and a decrease in time needed for the on-call team to action plans, as evidenced by run chart 2 and 3. Furthermore, our team became increasingly concordant with the use of the tool with each cycle, whereby run chart 1 shows weekend plan documentation increased by 63% from pre-intervention to post-cycle 2, reflecting potential sustainability over time.

We aim to roll this structured weekend handover tool across out-of-hours working in our Trust. We plan to use the PDSA cycles to build towards that. Barriers we anticipate include rotation of junior doctors and pressure of time in acute services. However, this is likely to contribute to safer care provision and increased efficiency for those exact reasons.





References: (1) Foster, Dr. "The Dr Foster Hospital Guide." (2002). (2) Donaldson, L.J., 2000. An organisation with a memory: report of an expert group on learning from adverse events in the NHS. Stationery Office. Contact: carmel.halevy@nhs.net

Results

We present our data in run charts below:



Coffee, Chairs and Confidentiality – time for a new board round culture?

C Beattie, O Wooler, R Grange



Introduction

Board rounds are a daily meeting of the multidisciplinary team to discuss important aspects of patients' care and facilitate hospital flow. 1,2

Previously, our board rounds were held at the main entrance to the ward; staff highlighted issues with frequent interruptions and breaches in patient confidentiality.

Our quality improvement project proposed a change of setting to the guiet room at the end of the ward, with the addition of teas and coffees. We aimed to investigate whether this affected:

- 1) the duration of board round
- staff wellbeing 2)

Methods

Baseline data collection on board round duration for 1 week

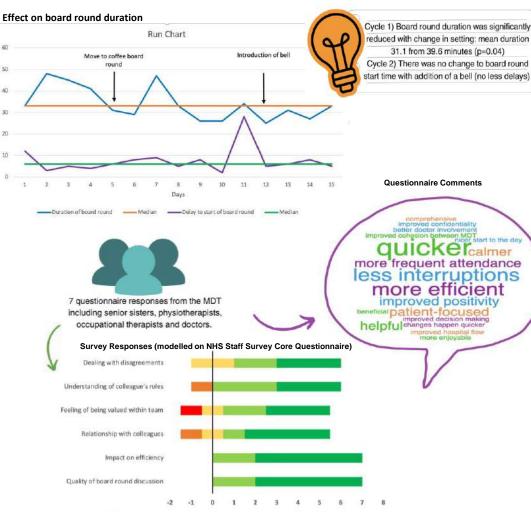
Cycle 1: We moved the board round setting from the reception area to the quiet room where coffee was provided

 Post-intervention data collection for 1 week Cycle 2: We introduced a bell to remind the team to attend board round to avoid delays

Post-intervention data collection for 1 week

We designed questionnaires based on the NHS staff survey core questionnaire to assess effects on staff wellbeing

Results



Strongly negative Negative Neutral Positive Strongly Positive

Conclusions

Having board round discussions in a quiet and calm environment is conducive to improved efficiency, patient-focused care and confidentiality. There is a clear feeling that the new format is beneficial to staff wellbeing.

Strengths: A simple intervention that could be introduced to other wards across the hospital with minimal disruptions or costs.

Limitations: The results are limited to one ward with a small number of respondents. We don't yet know whether this will be a lasting change and we have not been able to study whether the results correlate to patient-centred outcomes.



1. Saqib A, Waugh W, Jayasinghe R, Banerjee S. Patient Journey Champions: A project to facilitate delivery of effective board rounds for inpatients, aiding flow through the hospital. Future Healthcare Journal. 2020 Oct;7(3):e30. 2. Hellier C, Tully V, Forrest S, Jaggard P, MacRae M, Habicht D, Greene A, Collins K. Improving multidisciplinary communication at ward board rounds using video enhanced reflective practice. BMJ Open Quality. 2015 Jan 1;4(1):u206968-w2801

The role of Inreach Outreach Diabetes Specialist Nurse (IROR DSN) in reducing the average length of hospital stay of patients admitted with acute diabetic emergencies (Diabetes Ketoacidosis/ severe hypoglycaemia) and reducing the 30-day readmission rate- A retrospective analysis

Idampitiya C; Thorman S; Blundell R; Ranathunga I; Pambinezhut F North Cumbria Integrated Care NHS Foundation Trust

Introduction:

- More than 4.7 million people in the UK have diabetes.
- Diagnoses are more than doubling in the last 20 years¹
- People with diabetes spent 1-3 days longer in hospital and have 6% higher mortality rate than the rest²
- 1 in 25 Diabetic ketoacidosis(DKA) rate in hospital²
- GIRFT indicators for improvement of inpatient diabetes care 22/23 Q4 all metrics for the Trust above the benchmark.
- Identified gap in continuity of care for patients with complex needs and support for community staff.

GIRFT Indicators for improvement of Diabetes care

Mean length of hospital stay for patients admitted with DKA

Emergency readmission rate within 30 days following admission with DKA

Mean length of stay for patients admitted with hypoglycaemia

Emergency readmission rate within 30 days following admission with hypoglycaemia

Method:

- Introduction of inreach outreach (IROR) DSN role to support diabetes care for complex patients admitted with DKA, hyperglycaemia and hypoglycaemia whilst inpatient and in the community following discharge
- Inpatient diabetes team to identify suitable patients for referral to IROR DSN

Data collection and Results:

- Referrals to IROR DSN from 01/06/2023-02/12/2023
- 20 patients referred following DKA
- 11 patients referred following severe hypoglycaemia
- Comparison of indicators of improvement by IROR DSN intervention with overall Trust metrics for 22/23 Q4

Metric	Provider (Trust) value	Benchmark value	IROR value
DKA mean length of stay	10.4	5.3	5.3
Emergency 30 day readmission rate following DKA	19.3	14.3	9.9
Hypoglycaemia mean length of stay	22.3	9.8	5.5
30 day readmission rate following hypoglycaemia	18.8	13.2	0

Conclusions

- IROR DSN intervention reduced the length of hospital stay and 30 day readmission rate of patients admitted with diabetic emergencies.
- Patients with complex needs / previous multiple admissions were targeted therefore the improvement is significant and cost effective.

References

- 1. GIRFT diabetes report. <u>https://www.gettingitrightfirsttime.co.uk/wp-content/uploads/2020/11/GIRFT-diabetes-report.pdf</u>
- 2. Diabetes UK, Making hospitals safer, 2018

LOPEZ ESCOLA, CRISTINA; DAVID, BALLESTEROS; CHRISTINA, MACANO; NAIM, QANDIL; LAWRENCE, STAGNETTO; LAUREN, OLIVERO; LINDSAY, RAINFORD; PAUL, PEREIRA; PAMELA, ESTELLA; CHRISTINE, GILL; TERRI, MCVEIGH

A Nation-wide mapping programme for genetic syndromes in cancer



CUTTING-EDGE INITIATIVE AT 13-MONTH LANDMARK Who? Gibraltar Health Authority in collaboration with 94 non-breast probands What? Next-generation programme to screen certain 89 proceeded to tissue-based testing cancer types for Specialist-led germline testing since January 2023 Why? To be aligned to NICE guidance (DG27 and DG42), NHS Long Term Plan and NHS England National Genomic **Test Directory**

GENETICS SYNDROME SCREENED AT MDT

Lynch

genitourinary system and pancreatic cancer

• Germline pathogenic variant in MLH1, MSH2, MSH6 or

• 1 in 250 indididuals

BRCA1-2

• 1 in 400 individuals

and a Raka

Counselling on individual cancer risk over lifetime n

Tailored screening and surveillance

Risk-reducing surgery

Chemo-prevention

Quality Improvement audit and care excellence

How would you reduce toxicity admissions for cancer patients?

Lopez Escola, Cristina; Kyle, Gomez; Juan, Roman Alonso; Mamta, Moreno; Juan Carlos, del Rio Valencia; Juan Ramon, Vazquez; Jorge Lucas, De Zacarias; Jessica, Griggs; Marta, Robles; Alvaro, Flores; Catalina, Fernandez Suarez; David, Ballesteros Quintanilla

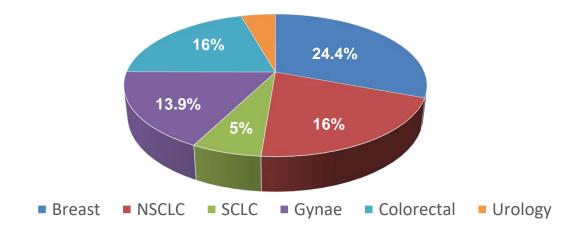


Multi-Disciplinary Oncologist, CNS, Pharmacist Systematic For safe and high quality care

Impactful 188 e-records vs NHS England Digital data

Pre-chemo MDT - R&I Smart App and AI

2.5% admission rate (20.5% from NHSE) - mostly once, palliative intent and related to disease progression



Graph 1 - Admission rate by main tumour site (NSCLC - Non-Small Cell Lung Cancer; SCLC - Small Cell Lung Cancer)

INHS The Domino Effect: A Retrospective Audit of Inpatient Falls at a District General Kingston Hospital Hospital

Eleanor Buck¹, Priya Sivakumaran¹, Abdulmaiid Elmi¹, Fatima Jafri¹, Robert Price¹

¹ Geriatric Medicine Kingston Hospital Foundation Trust, United Kingdom

Introduction

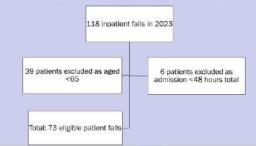
- · Falls are the most reported patient safety incident in healthcare. (1)
- Falls result in physical injury, functional decline, and psychological distress, with an increased incidence of these complications in patients aged over 65 (2).
- We worked with our local falls steering group to implement strategies to target modifiable risk factors, following the 2021 audit.
- The actions following audit cycle 1 included: Trust wide communications, poster display highlighting existing falls prevention interventions and a dedicated section within our trust wide handbook.

Aims:

- To analyse inpatient falls which occurred between 16th May 2023 and 1st September 2023 against NICE guideline CG161.
- To assess modifiable risk factors and evaluate how to reduce patient falls within our hospital.
- To compare our results to the audit completed in 2021 and assess the impact of actions taken to reduce patient falls following this.

Methods

- This was a retrospective audit of all patients who had an inpatient fall between 16 May 2023 -1st September 2023.
- This was compared to the first audit cycle completed 1st January 2021-31st July 2021.
- Patients excluded from the analysis included those aged under 65 and those admitted for less than 48 hours total.
- Data extracted included: timing and location of the fall, medications evaluated using the British Geriatric Falls Safe Care Bundle (3) medication list, lying and standing blood pressure, baseline mobility, physiotherapy assessment and 4AT.
 - Figure 1: Flowchart displaying the formation of the final dataset



Results

FALL SETTING

- In 2023, 73 eligible inpatient falls occurred, compared to 88 in 2021.
- In 2023, most falls occurred after midnight (29%, n=21) or in the afternoon (25%, n=18), while the least
 number of falls occurred during either morning or afternoon handover (7%, n=5 and 3%, n=2 respectively).
- Notably, 72% (n= 63) of falls in 2021 occurred on a Geriatrics ward, compared to 41% (n= 30) in 2023, suggesting a 31% reduction in falls on Geriatrics wards.

MEDICATION REVIEW

- 82% (n=60) of patients in 2023 took one or more moderate or high-risk medication compared to 85% (n=75) in 2021.
- With 34% (n= 25) of patients in 2023 on 3 or more moderate or high-risk medications.
- The most common medication was Bisoprolol in both audit cycles (38%, n=28 in 2023 and 39%, n= 34 in 2021).

POSTURAL HYPOTENSION

- In 2023, before the fall, 55% (n=40) had a lying and standing blood pressure recorded, of which 19% (n=14) had a significant postural drop.
- The number of patients with a lying standing blood pressure recorded increased by 10% in 2023 (55%, n=40).

BASELINE MOBILITY

- Data from 2021, shows 60% (n=53) of patients had baseline mobility recorded within either the Emergency Department or relevant speciality team clerking on admission which improved by 30% in 2023 (90%, n=66).
- Prior to their fall, 60% (n=44) of patients had a physiotherapy assessment recorded, which had increased by 6% compared to 2021 (66%, n=58).
- In 2023, most patients (63%, n=46) required a walking aid of which 100% were provided the necessary mobility aid.

DELIRIUM

- In 2023, 47%, (n=34) had a 4AT completed, of which 76% (n=26) had evidence of delirium (a score of 4 or more).
- In 2021 36% (n= 32) patients had a 4AT recorded prior to the fall.

MANAGEMENT FOLLOWING THE FALL

 In 2023, following the fall 89% (n=65) of patients had a review by a doctor, which identified most patients suffered no injuries because of the fall (75%, n=55).

In 2021 77% (n=68) of patients had a post falls assessment by a doctor.

Figure 2: Number of patients prescribed each drug class, for the top 5 drug classes in 2023.

60

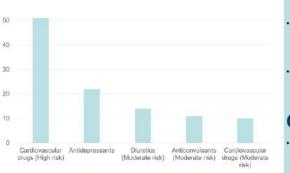
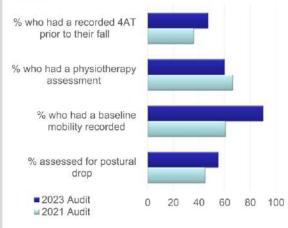


Figure 3: Comparison of 2021 and 2023 completion rates of the 4 components of the multifactorial falls assessment.



Discussion

- As the data set spans a three-month period, the patients reviewed as part of this audit may not represent some wider patterns of prefall assessment.
- Following a physiotherapy assessment, it was found all patients who required a mobility aid were provided one. However, it is unclear if the mobility aid was inappropriately sized or if it was being used by the patient at the time of the fall.
- Additionally, we identified the presence of delirium in patients who had a fall, however, did not record the number of patients with a diagnosed cognitive impairment.

Conclusions

- In 2023, compliance of greater than 50% was achieved in 3 parameters, with 4AT being the only parameter with less than 50% compliance.
- Additionally, use of concurrent high-risk medications requires further targeted intervention.
- A combination of both patient-related factors, medication review and prompt mobility assessment influence the risk of an inpatient fall.
- Therefore, a multidisciplinary approach is essential to reduce inpatient falls.

Actions

- We are collaborating with our pharmacy team to develop a flag alert on our electronic medical record if a patient is prescribed 2 or more high risk medications.
- Liaising with the the trust pharmacy team to update and publish the falls risk medication list utilised within this project within our trust wide guidelines, "The Blue Book".
- Distribute information regarding the components of the multifactorial assessment and how to document this within our electronic medical record at teaching sessions and within internal communications.
- To ensure all members are present to participate in discussions regarding falls risk reduction at our daily multidisciplinary team.
- Following the above, the third cycle of this audit will be completed.

National Audit of Inpatient Falls: Audit Report 2017 (Internet), Falls and Fragility Fracture Audit Programme; 2017 (Edited 2024 Feb 19), Available from: https://www.replondon.ac.uk/projects/national-audit-inpatients-falls-nail2.
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Evaluating the Appropriate Application of the NEWS2 SpO2 Scales in COPD inpatients: A Focus on ABG/VBG as Primary Markers, and Radiological Imaging RCP Medicine 2024, Royal College of Physicians, London, UK, 25th – 26th April 2024 Farman, Fatima¹; Mohammed Murad, Awin¹; Rhodes, Imdhad¹; Jayalekshmi, Sangeetha¹; Khaled, Dibbeh¹; Minhal, Punjabi¹; HayMar, Tun¹; Asfour, Hasan,¹; Singh, Raunak¹ ¹University Hospitals of Leicester NHS Trust

Background:

- Hypercapnic respiratory failure is the inability of the respiratory system to provide sufficient alveolar ventilation to maintain a normal arterial pCO2. It is defined as pCO2>6.0 on ABG.
- NEWS2 consists of two SpO2 Scales:
 - Scale 1 = target sats > 96% (for patients without hypercapnic respiratory failure).
 - Scale 2 = target sats 88-92% (for patients with hypercapnic respiratory failure).

Aims:

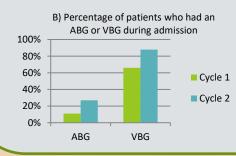
- To evaluate the appropriate implementation of the NEWS 2 SpO2 Scales in COPD inpatients, ensuring that those with those without hypercapnic respiratory failure are on Scale 1, and those with hypercapnic respiratory failure are on Scale 2.
- To assess the usefulness of other surrogate markers (e.g. VBG findings, and radiological findings in COPD patients), as well as ABG's as a primary marker of respiratory failure.

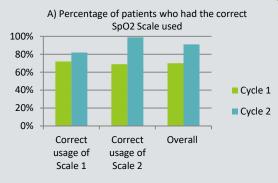
Methods:

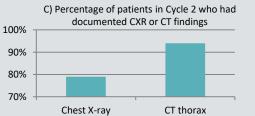
- Prospective audit of COPD inpatients on General Medicine wards at Leicester Royal Infirmary.
- Two audit cycles: the 1st cycle involved 21 patients, whilst Cycle 2 included 33 patients.
- Interventions implemented post-Cycle 1 included:
 - Raising awareness at departmental meetings.
 - Dissemination of educational posters.
 - Up-skilling junior doctors through teaching.

Results:

- Graph A: Improvement in correct use of both Scale 1 and Scale 2.
- **Graph B:** Improvement in patients having had either an ABG or VBG done during admission.
- **Graph C:** During Cycle 2, the majority of patients had radiographic documentation of thoracic findings.







Conclusions:

- Education & training of junior doctors led to an improvement in correct use of SpO2 Scales.
- Whilst ABG is the gold standard for identification of hypercapnic respiratory failure, other surrogate markers may be used to help select the correct scale e.g. HCO3levels on a VBG could be used for patients in whom ABG is not feasible or appropriate.
- Improving identification and documentation of radiographic findings would be helpful to improving COPD management.

Take home message:

Correct use of NEWS2 SpO2 Scales, combined with improved recognition of radiographic findings, are important to providing good quality of care for COPD inpatients.

Diabetes in reach team involvement could help improve inpatient deintensification of blood glucose lowering treatment in older adults with diabetes and frailty

Garima Gupta, Kashish Gera, Hnin Lwin, Anu Thomas, Mohamed Fazil, Kevin Thottungal, Vishnusankar Umasankar, HayMar Tun, Meri Davitadze, Eka Melson, Alison Gallagher, Kath Higgins

- 1. University Hospitals of Leicester NHS Trust
- 2. Leicester Diabetes Centre, University of Leicester

INTRODUCTION

- Older adults with diabetes and a clinical frailty score of 6 or above comprise 10% of acute medical admissions to Leicester Royal Infirmary.
- Hypoglycaemia has the potential to cause significant harm in older adults and key principles in the management of hyperglycaemia in this group include individualised goals of care with avoidance of hypoglycaemia to avoid overtreatment.
- Deintensification describes the simplification of blood glucose lowering regimens to achieve an individualised HbA_{1c} goal with a reduced risk of hypoglycaemia.
- Low rates of inpatient deintensification were shown in our previous study.
- Diabetes in reach (DiR) team consists of diabetologists working together with diabetes specialist nurses, proactively supporting non-specialists in inpatient management of diabetes.

AIM: To assess the role of DiR in improving inpatient deintensification rate in people with diabetes and frailty

Baseline characteristics
Six hundred and sixty five people with
diabetes and CFS ≥6 were included in
our analysis. 51.9% (n = 345/665)
female with a median age of 79 years
(71-86).
DiR teams were involved in the care of
26.8% (n = 178/665) of the
patients. 19% (n = 119/625) underwent
deintensification of blood glucose
lowering treatment during admission.

Result – odds of inpatient deintensification

Variable	aOR (95% CI)	p-value
DiR review	4.2 (2.6-6.8)	< 0.001
Inpatient Hypoglyaemia	5.7 (3.7-8.6)	< 0.001

aOR: adjusted for background characteristics and inpatient hypoglycaemia

Irrespective of inpatient hypoglycaemia, being reviewed by the DiR team was associated with increased odds of deintensification compared to those that were not reviewed by the DiR team Of people who underwent deintensification, 61.3% (n = 73/119) were by DiR and 38.7% (n = 46/119) by parent team

Electronic medical charts reviewed in all patients with diabetes and clinical frailty score (CFS) \geq 6 who were discharged from the medical wards in 2022. Data collected:

- Demographics: age, sex, ethnicity
- > CFS
- Co-morbidities
- Deintensification rate

- Inpatient Hypoglycaemia = having an episode of CBG <4mmol/l</p>
- Inpatient mortality
- Re-admission rates





NHS

University Hospitals of Leicester



diabEtes

Conclusion: The majority of inpatient deintensification in people with diabetes and frailty was initiated by the DiR team, compared to the parent team. DiR could play an effective and important role in improving inpatient deintensification rate in people with diabetes and frailty.



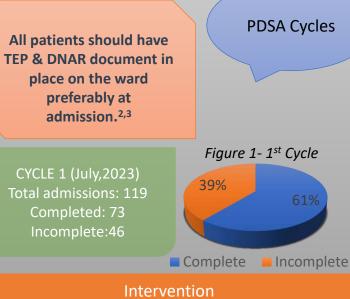
TEP-LYMPICS: Improving completion of Treatment Escalation Plan on Acute Medical Unit A Quality Improvement Project

Dr. Mosunmoluwa Monsuru-Oke, Dr. Humdi Muzammil University Hospital Southampton NHS Foundation Trust.

Background

Treatment Escalation Plans (TEP) provide a structured approach to managing a patient's care, particularly when their condition deteriorates, or their current treatment is not achieving the desired results.¹

Level 1 – ward No organ support Level 2 – HDU 1 organ support Level 3 – ICU ≥ 2 organ support Mechanical ventilation alone Level 0- End of Life/Comfort care In a previous audit, it was noted that documentation & completion ratios were not according to guidelines in the department.



1- Departmental presentation 2- Posters pasted across the AMU for awareness 3- Email reminders to all the doctors of the AMU 4- TEP-Lympics campaign to improve awareness

CYCLE 2 (Nov, 2023)

Total admissions: 120

Completed: 77

Incomplete:43



Discussion:

The key area for improvement was identified from the first PDSA cycle was that hospital policy allows for middle grades- ST3 and above and trained ACPs to complete TEPs initially.

In the first cycle only 1 (of 119) TEP form was initially signed by a doctor who wasn't a consultant. By the second cycle, the number had gone up to 11 (of 120). This was a major contributor to overall increase in TEP form completion.

The benefits of TEPs are several and well-documented, including shared decision-making with patients and relatives, and reducing unnecessary HDU/ICU referrals, amongst others.¹

References:

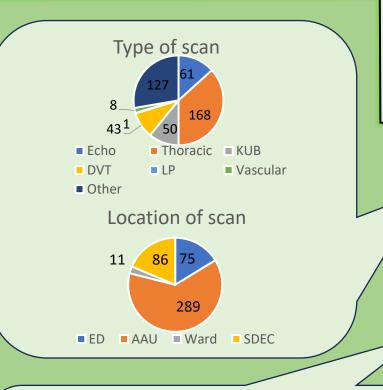
- 1. Treatment escalation plans a tool to aid end of life decision making BMJ Supportive & Palliative Care 2012
- 2. Royal College of Physicians, Royal College of Nursing. Ward rounds in medicine: principles for best practice. London: RCP, 2012.
- Royal College of Physicians, Royal College of Nursing. Modern ward rounds: Executive summary and recommendations: RCP, 2021

AIM

- Establishing the level of TEP completion in Acute Medical Unit(AMU)
- Increasing the awareness of TEP among clinicians, nurses and other hospital staff
- Identify areas for improvement In TEP completion process and address any deficiencies.



Introduction: Point of care ultrasound (POCUS) is an increasingly popular tool used in the care of patients by Internal Medicine Physicians and has recently been a mandatory addition to the AIM training curriculum. This is an audit of the first year of an Acute medicine department in the UK using POCUS; to try to determine when, where, why and how effectively the imaging modality is being used.



Departmental scans requested
as a result of the POCUSR
rationRequested as inpatient110Already Requested72Requested as outpatient34Alternative scan requested15Not required207Cancelled previous request14Total452

Reduced burden on inpatient radiology?

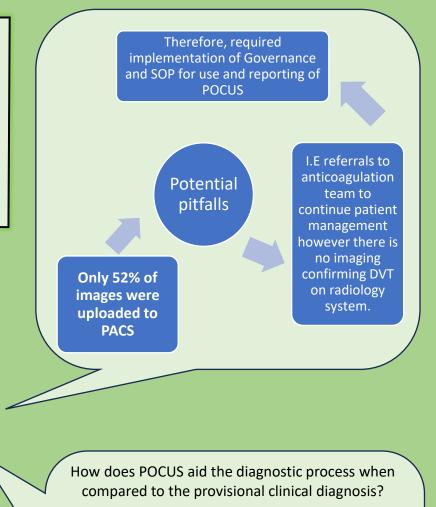
Relationship is currently unclear. Further analysis of the date is required to determine the context of "not required" ie. Not required at all or not required due to POCUS being sufficient

Method: We developed a novel reporting system whereby an electronic reporting template was used as part of the mandatory reporting of scans, which allowed us to comprehensively collect data from all formally reported scans over the course of 12 months. Each scan was assessed according to various parameters including, type of scan and how the scan findings compared to the provisional clinical diagnosis.

A review of a year of Point of Care Ultrasound scans in a UK Acute Medicine Department

Ian Oldrieve, Kayleigh Balchin, Shilpa Rajan, Mohammad Chowdry, Vinitha Baskaran and Nick Smallwood Acute Medicine Basingstoke Hospital. Hampshire Hospitals

Conclusion POCUS is an established practice in Critical Care and Emergency Medicine however its utility in Internal Medicine is expanding and evolving. Therefore, this work attempts to understand how POCUS is being used in this setting to highlight areas for further development. We believe this is the first work of its kind in Acute Medicine in the UK and the results may help inform practice both locally and potentially nationally



Provisional clinical diagnosis	
POCUS confirmed clinical diagnosis	131
POCUS suggested an alternative	77
No provisional clinical diagnosis	26
No diagnosis made on POCUS	57
Ruled out concerning pathology	165
Raied out concerning pathology	105
Total	456

A quality improvement project to make ward rounds more comprehensive in a tertiary respiratory medicine unit

Authors: Charlotte Miles, Ioanna Voyatzaki

University College London Hospitals NHS Foundation Trust

INTRODUCTION

Previous studies in surgical settings have shown that the implementation of a checklist can improve the completeness of ward round entries [1] and patient perception of care [2].

We developed the THORACICS checklist covering:

Treatment escalation plan Hydration Oxygen prescription and target saturations Relative update Aperients Comfort Infection Clots (venous thromboembolism prophylaxis) Smoking status

with the aim of making respiratory medicine ward rounds more comprehensive at University College Hospital, London.

REFERENCES

 Blucher, K.M., Dal Pra, S.E., Hogan, J. and Wysocki, A.P. Ward round checklist. ANZ J Surg 2014;84: 745-747.
 Read, J., Perry, W. and Rossaak, J.I. Ward round checklist improves patient perception of care. ANZ J Surg 2021;91: 854-859.

MATERIALS AND METHODS

Following quality improvement methodology, we completed two Plan-Do-Study-Act (PDSA) cycles. We collected baseline data on documentation of THORACICS criteria on ward round entries on six days across a three-week period.

The first intervention was to display posters on the ward to encourage the medical team to use the THORACICS checklist. Data collection was repeated and analysed for any change.

The second intervention introduced a new ward round template incorporating the THORACICS checklist. We then repeated data collection.



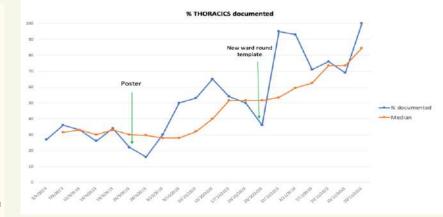
Figure 1: THORACICS poster displayed on the ward

RESULTS AND DISCUSSION

99 ward round entries were reviewed before the THORACICS checklist was introduced. The median percentage of checklist criteria documented on ward round entries was 30%.

99 ward round entries were reviewed following the first intervention, with the median percentage of checklist criteria documented increasing to 52%.

Documentation of the THORACICS criteria after the second intervention further increased to 85% (with 98 ward round entries reviewed).



Graph 1: Graph featuring data points for percentage (%) of THORACICS documented in respiratory medicine ward rounds pre-intervention, and post PDSA cycles 1 &2.

exeea assia	
Date of hospital admission: @ADM(IDT@	
Length of stay: IDLENISTHOFSTAY D	
Texwee:	
@Ph0aL0	
Progress:	
©BRIEFLABOWHITECELLHAEMOGLOBIN PLATELET SOBIUM POTASSIUM CALCIUM	
Patient	
On exam:	
@V/TALS@	
Current ozygen requirement: @R.OW(301550,250025)@	
Impression:	
I. and	
Plant	
THORACICS	
TEP: @RESUSSTATUS@	
Hydration: @ OBRIEF@	
Oxygen (target saturations) Relatives update:	
Apprionts	
Comfort	
Infection/anticipatica	
Clots (VTE prophytodo): (PPs/Ter196318)	
Smoking @T084CC0@	

Figure 2: New respiratory

medicine ward round template

CONCLUSION

Introduction of the THORACICS checklist increased the consistency of ward round documentation in respiratory medicine.

Incorporation of the checklist into a ward round template was more successful than displaying posters in encouraging the use of the checklist.



Older Persons Assessment Unit (OPAU)

A frontier to tackle frailty at the front line



J Acharya, A Manzoor, R Lisk, R Mahmood

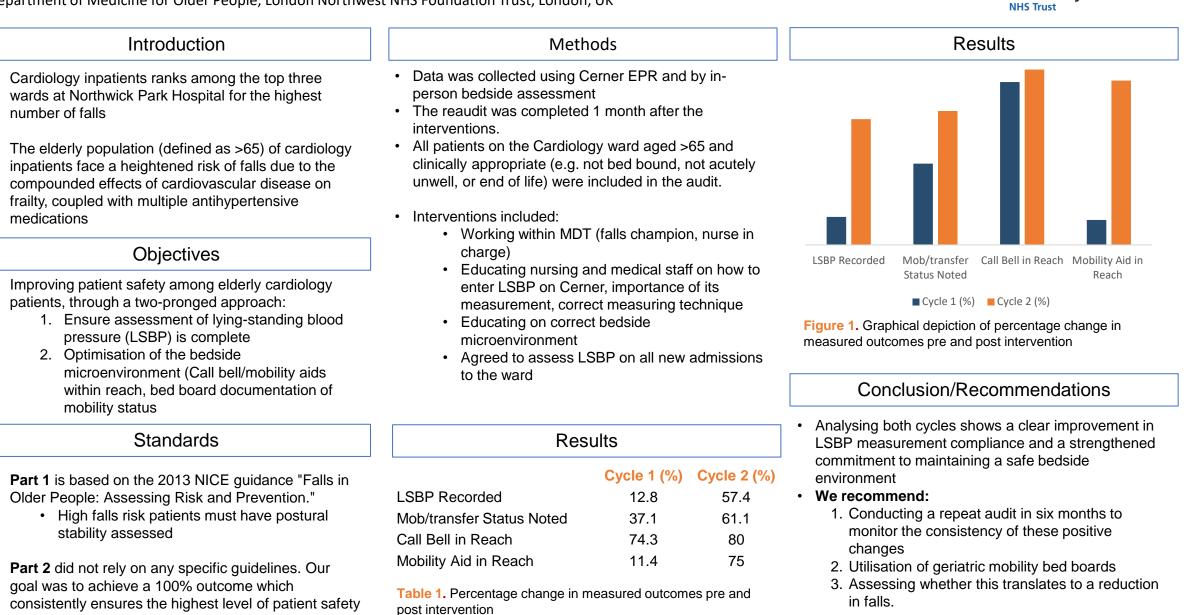
Department of Senior Adults' Medical Services, Ashford and St Peters NHS Foundation Trust, Chertsey, United Kingdom

Introduction	Method		Results		
Older and frail patients are main service user in NHS, often having	OPAU established in October 2022 in the existing purpose-built Clinical	Figure 1	Figure 3	ED patients with falls	OPAU patients with falls
subtle presentations with geriatric syndromes. Complex interplay	Assessment Unit (CAU).	Average time to arrival to	Weekdays		
between medical and socioeconomic	Monday to Friday 8-4 operational	<u>post-take (hours)</u>	Total numbers	47	50
issues causes significant uncertainty to care providers leading to significant delays in care delivery	hours. Team: Consultant Geriatrician lead,	02:20	Avg. time to arrival to post take (hours)	10:00	02:20
and risk of hospital admission	physician associate, and junior		Average LOS	7.74	3
disproportionately.	 Readily available MDT ad hoc use based on patient needs. Direct telephone referrals to OPAU from southeast coast ambulance service (SECAmb) before conveyance to the hospital. Patients presented to ED out of hours seen by medical team and OPAU patients seen by frailty team; data collection from Autumn 2023 	OPAU patients	LOS < 1 day	13%	60%
		10:00	LOS 1-3 days	29%	12%
It is, therefore, essential that their			LOS 3-5 days	13%	6%
care is provided by a specialist team		Figure 2	LOS >5 days	45%	22%
system in place for direct			7 day re-admission	16%	14%
conveyance with timely assessments		Average Length of stay (LOS)	30 day readmission	11%	4%
				Conclusion	
subspecialist care, avoiding hospital admissions where possible, and care provision outside the hospital, in or closer to their homes.		3 • ED patients • OPAU patients	Patients in OPAU were seen quickly, were more likely to be discharged same day, with short admission if required, and were less likely to be readmitted within 30 days. We proposed dedicated assessment areas with extended hours of operation, direct conveyance as the way forward to tackle frailty		
			effectively in our busy ho	ospitals.	

Quality Improvement: Falls Prevention in Cardiology inpatients aged over 65 years

Amar Ahmed¹, Deep Ghaghda¹, Jordyn Tetro¹

¹Department of Medicine for Older People, London Northwest NHS Foundation Trust, London, UK



London North West

University Healthcare

IMPROVING COMPLIANCE WITH ADVANCED CARE PLANNING FOR HAEMATOLOGY INPATIENTS

Dr Kaustubh leetkar, Dr Claire Burney

<u>Aim</u>

To increase the number of inpatients with a completed 'Recommended Summary Plan for Emergency Care and Treatment' (ReSPECT) form on the Haematology ward.

Rationale

It was observed that many inpatients did not have completed ReSPECT forms to guide treatment in the event of acute deterioration. This was seen as an area that required improvement.

Methodology

- Prospective data collected on the number of Haematology inpatients who had a completed ReSPECT form.
- Findings shared in the Haematology MDT to raise awareness.
- Discussed with nursing team and requested them to flag up pending RESPECT forms during board rounds (similar to VTE assessments).
- Posters displayed above the patient notes cabinet, highlighting the need to complete Respect forms.
- We spoke to the bone marrow transplant co-ordination team about including RESPECT discussions during pre-transplant assessment.
- Compliance re-audited in 3 weeks.

		Number of inpatients with ReSPECT forms	Total number of inpatients	Percentage of inpatients with ReSPECT forms
)	Initial	8	21	38.0%
	After 3 weeks	20	26	76.9%

Results

On re-auditing, 76% of inpatients had ReSPECT forms (compared to 38% earlier). We plan to re-audit in a month's time to see if this improvement is being sustained.

Conclusion

We were able to find a solution to achieving a meaningful increase in compliance with RESPECT form completion due to engaging members of the MDT in the process of enacting a change. We implemented change at multiple levels so that it is systematic and sustained.





Post AKI follow up clinics – How do they impact on patient journey

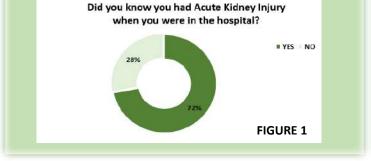
Author: Keila Calland & Andrew Williams Co Authors Dr Ragit Varia, Dr Saeed Rahman, Dr Mustakim Khandaker, Sophie O'Brien, Loreta Palas.

BACKGROUND

- AKI poses worldwide concern, for patients in various acute care settings.
- Increased healthcare expenditure with substantial clinical repercussions with an estimated cost of 1 billion pound.
- Preventative measures & prompt AKI identification can enhance outcomes.
- Ensure excellent care for patients with AKI by recognising at community level and extending through the emergency department, hospital environment, and post-discharge from inpatient care (Renal Association, 2019)

To illustrate how Post AKI clinic

- Enhances patient satisfaction outcomes
- Delivery of good quality care.
- Impact on primary and secondary care.

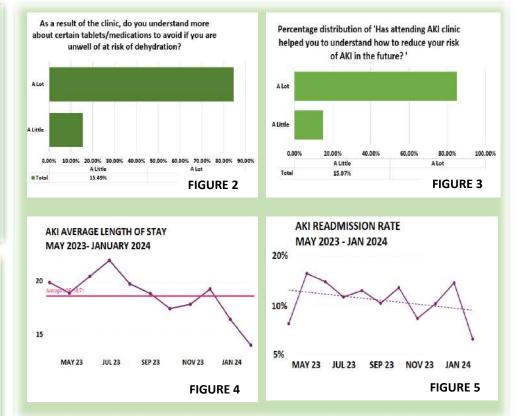


METHOD

- Invite all eligible patients identified as AKI to a clinic appointment.
- Nurse led & nephrology AKI appointments.
- Allocate thirty minutes per patient.
- Discuss with patient AKI diagnosis, risk factors, future management & recovery.
- Provide patient education and offer patient leaflet with health advice.
- Review medications.
- Develop future planning for ongoing management and prevention.

RESULTS

- 70% of patients knew little or nothing prior to the Post AKI clinic appointment (Figure 1).
- 87.6% understood more about the Aki after their appointment and 46% of those patient reported that was from a nurse, with 38.5% from a doctor (Figure 3)
- 85% of patients felt the clinic helped to understand the risk factors for AKI
- 84.5% of patients had a clear understanding of medicine management and sick day guidance (Figure 2).
- Readmission rate to the trust for AKI patients reduced to 14.8% from 17% (Figure 5).
- Average length of stay reduced to 16.8days from 20 days (Figure 4).



CONCLUSION

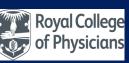
The data illustrates enhanced patient satisfaction and experience. This directly benefits patients and aligns with the aims outlined in the NICE guidance for early detection and prevention (NICE, 2021a). Moreover, the Post AKI clinic has proven its effectiveness in reducing hospital readmissions and it contributes to a reduced length of hospital stay by instilling confidence in care teams for early discharge, accompanied by a comprehensive follow-up plan. In summary, the Post AKI clinic has proven to be a success for both patients and the hospital.

<u>References</u>: Renal Association : A clinical practice guideline Acute kidney injury (AKI) (2019) online: https://ukkidney.org/sites/renal.org/files/FINAL-AKI-Guideline.pdf

NHS

Mersey and West Lancashire Teaching Hospitals

NHS Trust

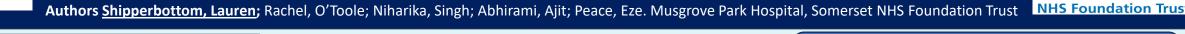


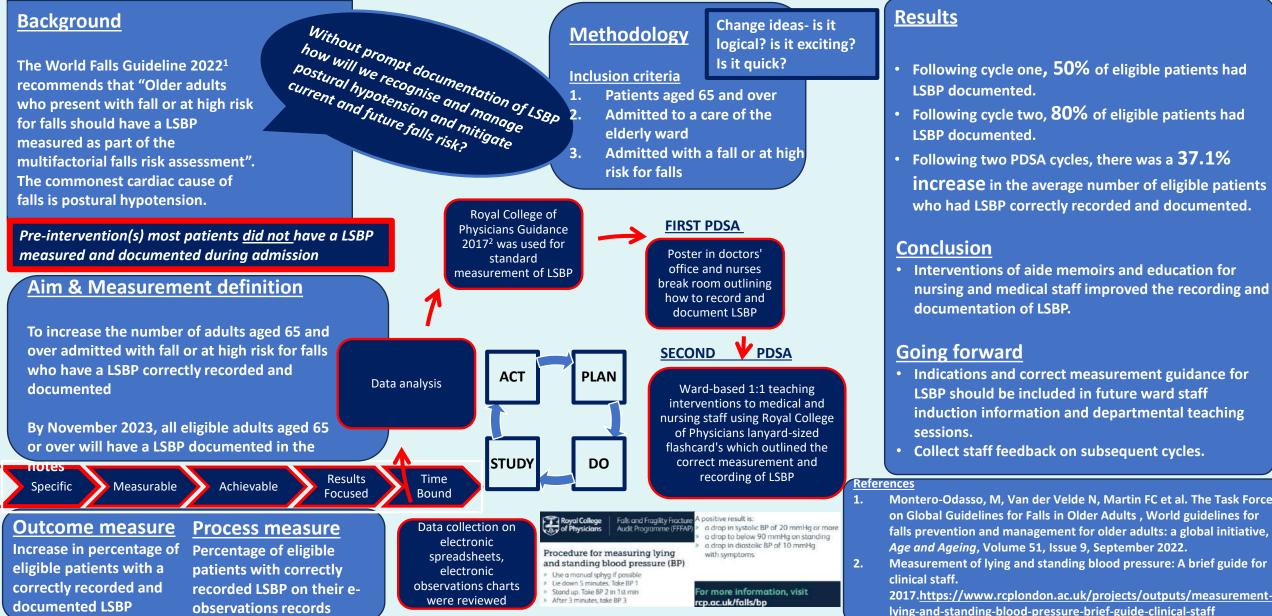
Multifactorial Falls Risk Assessment

Improving the recording and documentation of lying standing blood pressure

#WorldFallsGuidelines







Use of Proton Pump Inhibitors (PPI) in patients with Acute Coronary Syndrome Receiving Dual Antiplatelet Therapy (DAPT)

¹Liandra Rams Ramachenderam, ¹Ayesha Mashadi, ¹Jessica Wong Sun Wai, ²Timothy Gilbert, ²Norfolk and Norwich University Hospital Norfolk and Norwich University Hospitals NHS Foundation Trust

BACKGROUND

Cardiovascular diseases (CVD) accounted for an alarming 17.9 million deaths globally in 2019. Acute coronary syndrome (ACS) is often the most common initial presentation of CVD. ACS encompasses of ST-elevation Myocardial Infarction (STEMI), Non-ST elevation Myocardial Infarction (NSTEMI) and unstable angina. It accounts for over 100,000 admissions to hospitals annually (1) and has a mortality rate of around 15% prehospitalisation and 10% during a hospital admission. (2) European Society of Cardiology (ESC) guidelines recommend use of Dual Antiplatelet Therapy (DAPT) which comprises of aspirin and a P2Y12 as treatment for ACS. DAPT is estimated to increase the risk of UGI bleed by 1.2-2.4%. To reduce this risk of bleeding, ESC guideline until recently recommended Proton Pump Inhibitor (PPI) in all patients receiving DAPT.

OBJECTIVES

The aim of this quality improvement project was to assess:

1) Current compliance rates

2) Recommend effective measures to improve compliance rates to 100%.

METHODS

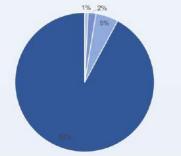
Data on all patients who presented to our cardiac centre with either a STEMI or NSTEMI over a 6-month period was collected. We excluded patients transferred from nearby district general hospitals for Percutaneous Coronary Intervention (PCI). We analysed electronic records, prescription charts and discharge summaries to assess the compliance rates on the use of PPI in patients receiving DAPT and incidence rates of GI bleed in this cohort of patients.

RESULTS

- 543 patients attended our hospital with either a STEMI or NSTEMI over the 6months.
- Mean age of affected patients was 81 years with 69.73% males compared to 30.27% females.
- STEMI was the cause of ACS in 44.4% of our patients.
- Clinicians initiated DAPT in 486 patients.
- 98.1% of all patients had PPI prescribed alongside DAPT.
- 3 patients on DAPT had an UGI bleed and 2 deaths due to this.
- 100% of patients who had an incidence of UGI bleed had not received PPI therapy.
- No clear documentation of the risk of bleeding using scores such as CRUSADE or ACUITY



Esomeprazole Famolidine Orneprazole Lansoprazole 1% _2%



CONCLUSIONS

- Only 1.8% of patients on DAPT did not receive PPI cover.
- 33.3% had an UGI bleed event in the same admission.
- Of those who had an UGI bleed- 66.7% died as a result of this.
- Key to improve awareness by educationinduction, flyers and liaising with pharmacist colleagues and IT team.
- · Re-audit.

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No conflict of interest

Key Information

- Total 100 Patients with HF and T2DM
- 98% felt it was <u>"extremely important"</u> to know important medication information
- 69% did <u>not</u> know why they were on SGLT2i
- Lack of knowledge of side-effects of SGLT2i

1. Background

- a) Sodium-glucose cotransporter 2-inhibitors (SGLT2i) are used in Type 2 diabetes (T2DM) and Heart Failure (HF)
- b) Side-effects of SGLT2i include risk of UTI, DKA and diabetic foot complications
- c) Increasing awareness and knowledge of their medications can improve patient adherence

2. Methods

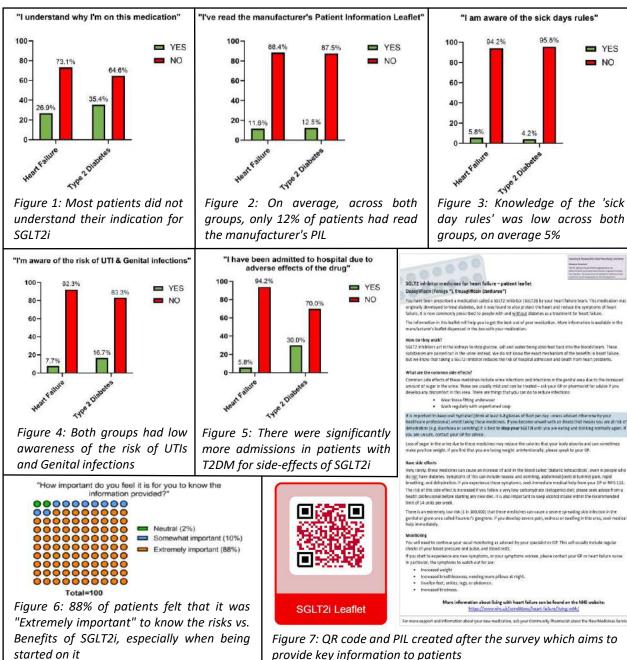
- Face-to-face survey of 100 patients on SGLT2i was carried out at University Hospitals Coventry & Warwickshire NHS Trust (UHCW)
- Patients asked questions on:
 - Drug indication
 - Awareness of potential side-effects (e.g. UTIs)
 - Knowledge of the "sick-day-rules"
 - Awareness of risk of diabetic ketoacidosis (DKA) & lower limb amputation in diabetic patients
- □ Findings were used to develop a patient information leaflet (PIL) with accompanying QR code [Fig 7]

3. Results

- Mean age 72 (72.5±12.8), 75% male, with n=53 for HF & n=47 for T2DM
 - 69% unclear of indication for SGLT2i [Fig 1]
 - 12% read the manufacturer's PIL [Fig 2]
 - 5% aware of sick-day rules [Fig 3]
 - 12% aware about the risk of UTI [Fig 4]
- For T2DM patients (n=54):
 - 11% aware of risk of dehydration and DKA
 - 5.6% aware of risk of foot complications
- Higher rates of hospitalisation in T2DM [Fig 5]
- 98% felt that it was important to receive drug sideeffect information from prescribing clinician [Fig 6]

Unmasking patients' insight into SGLT2 inhibitors

A collaborative quality improvement project to enhance patient education and safety



University Hospitals Coventry and Warwickshire NHS Trust



- Survey showed the need for a better patient information leaflet due to:
 - Lack of understanding of the indication for SGLT2i
 - Reduced awareness of side-effects
 - Limited knowledge of medication safety information
- Unclear if admissions for "side-effects" were due to SGLT2i, or due to other pre-disposing co-morbidities (ie peripheral vascular disease) and different co-prescribed medications
- Most patients felt it was important to be informed of the risks and benefits of new medications
- Information about when the SGLT2i was started was not collected - this would both affect patient's knowledge retention and incidence of complications
- Future directions for the study include:
 - Re-audit after a patient-friendly information leaflet is made and provided to patients on SGLT2i
 - Further study patients' insight in relation to their SGLT2i medication

5. Conclusion

This survey shows a lack of patient understanding into the indication for SGLT2i as well as of important side-effects and complications. Patients feel that it is important that relevant information is given regarding risk of side effects when SGLT2i are commenced. We aim to re-visit the survey once the Patient Information Leaflet has been used, to identify an improvement in patient insight into SGLT2i

Dr Lior Saad, Dr Pratyusha Saha, Dr Mohamed Anwar, Dr Michael Kuehl, Dr Prithwish Banerjee, Dr Patrick Tran; University Hospitals Coventry and Warwickshire

Consultant diabetologist-led inpatient multidisciplinary diabetes foot service

M Tabasum, L Kinnear, M Rufino, J Williams, L Parsons, L Harris, M Syed, I Daugirdairte, K Gibson-Bailey, A Hoque, J Gleeson, U Srinivas-Shankar

Department of Diabetes and Endocrinology, Wirral University Hospital NHS Foundation Trust

Introduction & Aims

Most hospitals in United Kingdom are spoke sites for vascular surgery with inhouse orthopaedic services.

In many hospitals, patients with diabetes foot disease are under various medical teams, potentially delaying optimal management.

We obtained the views of consultant physicians about the consultant diabetologistled inpatient multidisciplinary diabetes foot team (MDFT).

Methods

We sent a Google Forms questionnaire to consultant physicians and sought their experience of the MDFT, the referral process, frequency and reasons for referral and suggested areas for improvement.

Results

Received 23 responses from consultants. Over three quarters (78%) were aware of electronic referral system to MDFT. Most (95.2%) found the process user friendly.

A significant proportion were not aware of the inpatient diabetes foot pathway and care bundle.

Over two-thirds (71.4%) reported that the patient was reviewed within 24-48hrs of the referral. Suggested improvement to MDFT review included early patient triage to the diabetes ward.

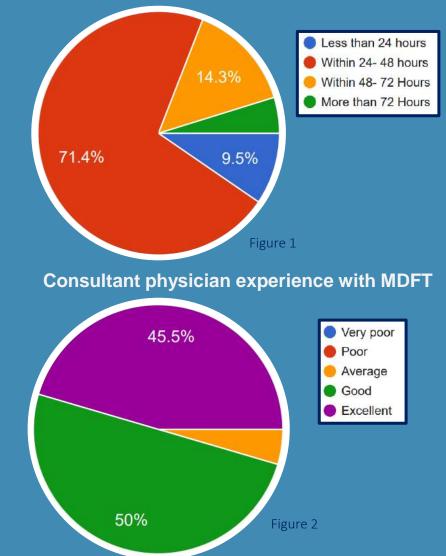
95.5% reported that the service was Good to Excellent.

Conclusion

Consultant diabetologist-led MDFT provides timely review of inpatients with diabetes foot disease.

Inpatient multidisciplinary diabetes foot pathway and care bundle must be easy to access.

Time from referral to review by MDFT



Exploring clinicians' awareness of language line and barriers in accessing NHS interpreting services

Authors: Maria Irimia¹, Trusha Kolke¹, Antony Cyriac¹, Cristina Cepraga¹, Giulio Romani¹, Aleksandra Bieluczyk¹, Pushpashtree Krishnamurthy¹, Nusrat Azmi¹, Mina Saeed¹

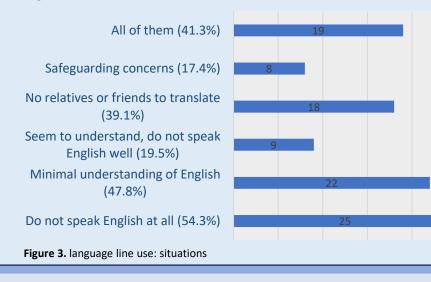
¹Musgrove Park Hospital, Taunton, United Kingdom

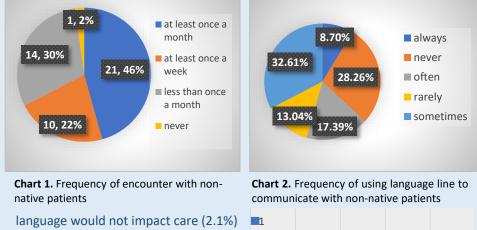
Results: Forty-six clinicians completed the questionnaire. Twenty-seven (58.7%) were doctors working at F2/SHO levels. Twenty-five (54.3%) were working in

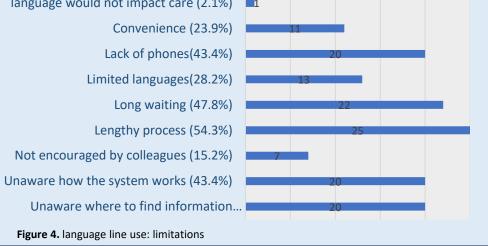
Background: According to the 2021 Census, 5.1 million people (8.71%) living in England and Wales do not speak English as their first language, an increase by 0.9 million compared to 2013. Language barriers are known to increase vulnerability and to contribute significantly to health inequalities. As part of the 2010 Equality Act, the National Health Service (NHS) has adopted several legislations promoting language support services, to improve the health outcomes of non-native patients.

Aim and methods: This audit assessed clinicians' awareness of language line services available in our trust, and explored several limitations in using these services.

a medical specialty. Thirty-three (71.8%) were aware of language line services, and forty-four (95.6%) agreed that language barriers and cultural differences can impact patient care. Thirty-one (67.4%) reported having at least one clinical encounter with a non-native English-speaking patient at least once a month.(figure1) Four (8.7%) reported always using language line.(figure2) Forty-four (95.6%) reported they often used friends and relatives to interpret, whilst thirty-five(76.1%) used online translating platforms. Nineteen (41.3%) would use the language line for all nonnatives in all circumstances.(figure3) Figure 4 outlines limiting factors in using translation services.







Conclusion: NHS language line services have been available for a long time. Despite this, they are not consistently being used, due to important limiting factors and lack of awareness. This audit highlights the importance of promoting language line services and advocating for non-native English-speaking patients' rights, as a way to achieve health equity.

Multiple Transfusion Request Audit

Dr Maryam Shahidianakbar (JCF), Dr Emma Livesey (IMT), Dr Ellen Bickley (Foundation Doctor), Dr Priya Chahwala (JCF), Dr Eleana Loizou (Consultant) Mersey and West Lancashire Teaching Hospital, Whiston Hospital, Warrington Rd, Prescot, UK

Introduction & Motivation

Blood transfusions are common in hospitals but are not without risk: . TACO - Transfusion Associated Circulatory Overload

- . Allergic reactions
- . Hemolytic reactions
- . Blood borne infections
- . Transfusion related lung injury

. Bacterial contamination

Important Questions

Why are we transfusing?

· How many units do I actually need? Have we rationalised the number of units we have ordered?

. Iron overload

. Hyperkalemia

. Citrate toxicity.

. Dilutional coagulopathy

- · If the indication is anaemia, have we investigated for a cause of anaemia?
- · Have we tested haematinics? Have we assessed for ongoing bleeding?
- If we are transfusing more than one unit, are we actively minimising risks by re-assessing patients?
- Is the patient going to be re-assessed between units? Is it necessary overnight?

Data

Data period: June, July, and August 2022; 121 patients in total
Evaluated patient who had 3 or more units of RBC requested and their indications..
Single order = 57 patients (55%); Multiple requests within 24 hours = 47 patients (45%)
Excluded from data = 17 (given in emergency or unable to locate records)
10 patients' data excluded as unable to find evidence

NUMBER OF UNITS	NUMBER OF PATIENTS	PERCENTAGE
0	8	7%
1	10	9%
2	27	24%
3	35	32%
4	23	21%
5	3	3%
6	1	1%
7	2	2%
8+	2	2%

40% of those with 3 or more units requested within 24 hours did not have more than 2 units transfused

Figure 1: Units transfused from these requests

What Happens If I Order Too Much Blood?

- · If stored incorrectly wasted
- · Excess strain on laboratory resource
- · Temptation to use anyway increases risk for patient



Pre-operative/surgery

Little or no documentation in notes regarding pre-operative requests
No reference to the "Maximum surgical blood ordering schedule" (MSBOS)
MSBOS-outline a designated number of units reserved for a patient in relation to a procedure
Group and save is usually sufficient (unless special antibodies present)
Other trusts who do more complicated surgeries such as AAA, hepatectomy, and trauma may require more units requested
If patient deemed high risk, more blood is available, but this is NOT routine.
Once G + S sent, if required urgently in theatre, lab can release blood in 15 minutes by electronic issue
Therefore, regular ordering of units of RBC pre-op is not appropriate at Whiston and referral to MBOS should be done.

Transfused overnight	Number	Percentage
Yes	67	69%
No	30	31%
Total	97	100%

For 70% of the patients, at least one unit of blood was deemed appropriate overnight due to the clinical status of the patient; either hemodynamically unstable or significantly symptomatic

Figure 2: Transfused overnight

Adverse reactions/events

• Total = 3

Temperature spike leading to review of transfusion
 Fluid overload with pulmonary congestion
 Displaced cannula leading to abandonment of
 transfusion

Documented clinical review between units

- · 93 patients had more than one unit of blood transfused
- · 43%, had no documented clinical reviews between units
- · 57% had at least 1 clinical review between units

What Can We Learn From This?

- Overall poor documentation with regards to blood transfusions:
- 1. Unclear documentation in clinical notes about indication for transfusion and number of units given
- 2. Requests for transfusions are frequently poor; no clear indication on group and save requests and blood prescriptions
- 3. Pre-op requests not in keeping with MSBOS guidance
- · Clinical reviews should be completed between units of blood assessment of adverse effects and need for further transfusion
- Need to reflect on the number of units ordered are we wasting resources? Do we need to order 3?

Improving ECG interpretation skills of junior doctors:

Embracing the rhythm of the heart

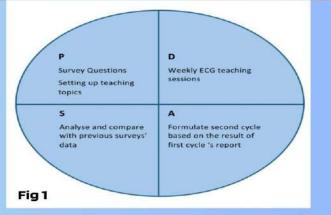
1.MAY MYAT NOE THAINT (University Hospital Monlands);
2. MYO THU (Royal Infirmary of Edinburgh);
3. MAY THWAY KO (Lincoln County Hospital);
4.YIN NWE AYE (Ipswich Hospital);

5. AHSANUL HAQUE (Queen Elizabeth Hospital Kings Lynn) 6. HTET YU YA OO (University Hospital Southampton)

02. Materials and Methods

During the first cycle, junior doctors were surveyed regarding challenges they encounter with ECG interpretation and their confidence level in recognising common cardiovascular cases and typical ECG presentations. Accordingly with their response, weekly ECG teaching sessions were implemented, topics based on data of survey questionnaires. At the end of the first cycle, another survey was conducted to analyze and compare the results with the previous survey. The second cycle was then planned based on the analysis of the first cycle's report, incorporating the feedback from junior doctors.





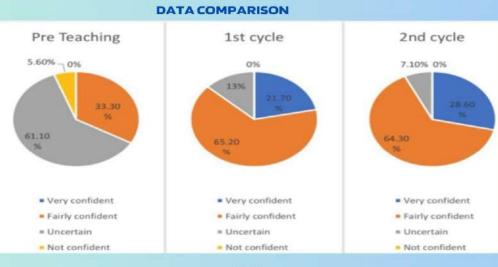
01. Introduction

In daily clinical setting, clinicians are encountering cardiovascular related cases in enormous number where recognising life threatening features on ECG is crucial. Especially for junior doctors, making timely referrals could save many lives. On the other hand, being able to rule out insignificant findings on ECG could avoid use of NHS resources unnecessarily through inappropriate referrals and investigations. In our experience at our hospital, a notable gap in ECG interpretation skills of junior doctors has been picked up through post take ward rounds and front door clerking. Considering that, we have commenced our project of reinforcing the ECG interpretation skills of junior doctors expecting to improve the quality of patient care within the trust.

03.Results

12:14:1

12:14:10



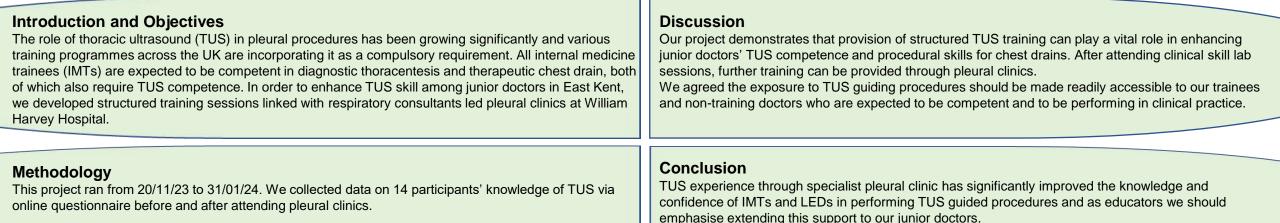
04. Conclusion

In summary, deciphering ECG is a fundamental clinical proficiency that poses a considerable challenge for many novice physicians. Nevertheless, with the aid of adequate knowledge reinforcement, structured theoretical education, and interactive case-based conversations, this proficiency can be approached in a manner that enables most doctors to become well-acquainted and self-assured in handling various ECG types, encompassing ischaemia, arrhythmias, and heart blocks. We take great pride in showcasing our Quality Improvement Project (QIP) as it has successfully exhibited a substantial enhancement. However, it is crucial that we uphold and cultivate our knowledge and skills through continuous learning.

Fig 2

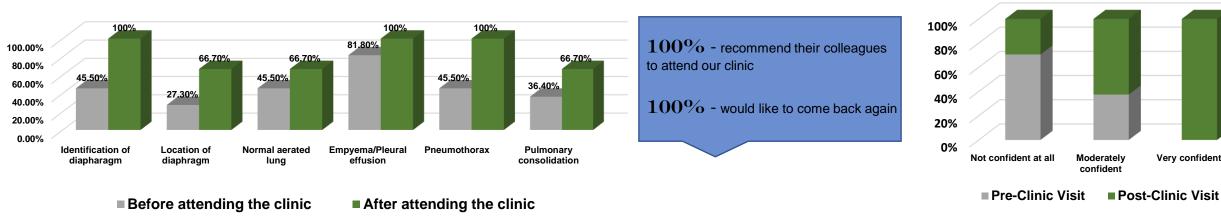
Thoracic Ultrasound Experience among East Kent doctors

Mon Myat Aung - Medical Education/ Respiratory Fellow (mon-myat.aung@nhs.net) Danielle Delong - Respiratory Physician Associate Asheer Jawed - Respiratory Consultant Khalil Ur Rehman - Respiratory Consultant



Attendee's TUS knowledge improvement

How would you rate yourself regarding performing TUS guided procedures?



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REDUCING IMPROPER AND MISSED PERIPROCEDURE ANTIBIOTICS PRESCRIPTION IN REGIONAL ONCOLOGY CENTRE

Muhammad Khursheed Ullah Khan Marwat¹; Laila Saleem¹; Shazma Shayan¹ ¹Hull University Teaching Hospital NHS Trust

ABSTRACT

This quality improvement project aimed to address improper and missed antibiotic periprocedural prescriptions in oncology wards at Queen's Centre for Oncology, Castle Hill Hospital. Through iterative PDSA cycles, interventions including clinician education and availability of guidelines clinical areas were in implemented. Data revealed increased adherence from 93% to 96%, with only 4% of patients missing/ receiving prescriptions. incorrect 100% compliance While wasn't achieved, ongoing audits were recommended further enhance to adherence. This project underscores the importance of multifaceted approaches to optimizing patient care.

PROBLEM

The project was based on Oncology Wards at Queen's Centre for Oncology and Haematology, HUTH. The centre comprises of 4 Oncology wards.

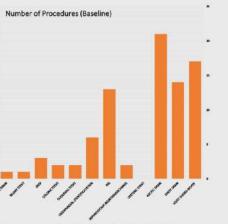
Many patients in oncology wards will need some type of interventional procedure which are undertaken mostly by Interventional Radiology and Gastroenterology departments, with many of the procedures requiring periprocedural antibiotics.

We identified instances where the periprocedural antibiotics prescription was either missed or was not according to trust guidelines mostly due to lack of awareness Figure 1: Baseline Measurement of Number of Procedures and availability of guidelines in the clinical areas.

BASLINE MEASUREMENTS

We retrospectively collected 6 weeks data of admitted patients in 4 Oncology wards (1st October 2023 to 12 November 2023) that underwent interventional procedures during this period and checked the appropriateness of the periprocedural antibiotics prescription as per guidelines.

We recorded a total of 82 interventional procedures during this time and out of these 82 patients 6 patients (7.3%) did not receive the correct peri-procedural antibiotics as per guidelines.



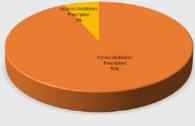


Figure 2: Adherence To Antibiotics Guidelines(baseline)

Figure 3: Driver Diagram



INTERVENTIONS

We followed our trust Continuous Quality Improvement's (CQI) PDSA Cycle design to identify the best change possible to implement. We discussed this among our project team members as well as with other members of the oncology team. We trialled different interventions that include educating team members during the morning handovers about the importance of correct antibiotics prescription, pasting periprocedural antibiotics guidelines poster in one clinical area. We collected qualitative data from our junior doctors about the usefulness of these intervention and received good feedback about both the interventions and thus we decided to implement both the change ideas and as a result we pasted the Antibiotics Guidelines in all the wards in Oncology Department and conducted periprocedural antibiotics awareness sessions among Junior doctors on Oncology wards.

Number of Procedures (Post Change)

RESULTS

We were able to demonstrate increased adherence to the correct peri-procedural guidelines (From 93% to 96%) during the two cycles. However, we were unable to achieve our aim of 100% compliance with the guidelines. We would recommend an ongoing audit of adherence to the peri-procedural guidelines in the future.

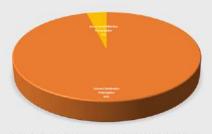


Figure 5: Adherence To Antibiotics Guidelines(post-change)

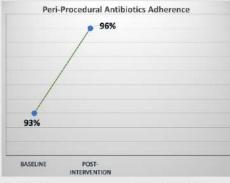


Figure 6: Improvement in peri-procedural antibiotics adherence from 93% to 96%

Figure 4: Post-change Measurement of Number of Procedures

Authors Dr.Naina Skariah, Dr.Richard Hughes, Dr.David Till, Erwin Castro	Evaluation of the knowledge of inpatient management of hyperglycaemia and insulin use among foundation doctors		NHS East Sussex Healthcare NHS Trust
	03. Method	04. Result	

Introduction

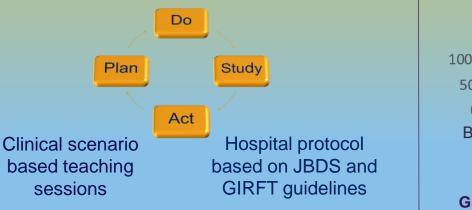
Suboptimal glycaemic control in hospitalized patients is associated with an increased risk of complications and extended hospital stays.

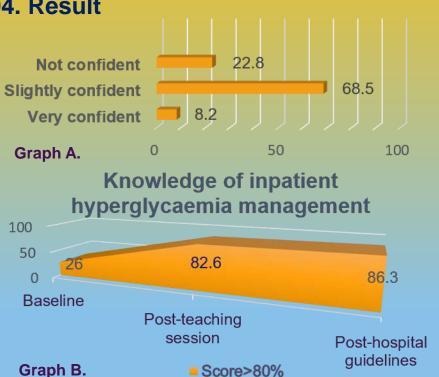
02. Objective

To assess and improve the skillset of foundation doctors in managing hyperglycaemia and insulin use in hospitalized patients at a district general hospital

A. Survey to evaluate the self-rated confidence of foundation doctors in managing hyperglycaemia

B. Quiz to assess knowledge with score >80% (4/5 questions) being satisfactory





05. Conclusion

Effective management of hyperglycaemia is a critical clinical skill that requires both teaching and practice. Incorporating scenario-based teaching sessions into foundation year training together with concise guidelines can equip junior doctors with the skills necessary to provide optimal care for their patients with diabetes

Guidelines for the management of diabetic ketoacidosis (DKA) have been poorly adopted and implemented, resulting in a lack of improvement in outcomes.

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1. University Hospitals Birmingham NHS Foundation Trust; 2. Sandwell and West Birmingham Hospitals NHS Trust; 3. University of Birmingham; 4. Russel's Hall Hospital; 5. Walsall Manor Hospital; 6. Wirral University Teaching Hospitals NHS Foundation Trust; 7. South Warwickshire University NHS Foundation Trust; 8. The Royal Wolverhampton NHS Trust

Introduction

- -JBDS-IP recommendation -> FRIII 0.1 to 0.05 units/kg/hour when blood glucose <14 mmol/L. -Reduce risk of complications
- -No data to support real world improvement.

Methods

-5 UK hospitals part of DEKODE initiative.

- -Retrospective review of DKA episodes from central database.
- -DKA management based on JBDS-IP guidelines -Specific parameters relevant to FRIII reduction guidelines identified.

-Hypoglycaemia was defined as blood glucose < 4mmol/L.

Parameter	FRIII reduction (n=180)	No hypoglycaemia (n=154)	Hypoglycaemia (n=26)	p-value	
Time of DKA onset to glucose <14mmol/L (Median [IQR] hours	3.9 (2.4 - 6.5)	4.0 (2.6 - 7.1)	2.8 (1.6 - 4.5)	0.004	
Time from glucose <14 to 10% Dextrose administration (Median [IQR] hours)	0.5 (0.1 - 1.8)	0.5 (0.1 – 1.6)	0.6 (0.2 - 3.1)	0.427	
Time from glucose <14mmol/L to FRIII reduction (Median [IQR] hours)	3.2 (0.7 - 6.5)	3.2 (0.7 - 6.2)	3.5 (1.2 - 8.9)	0.243	
Time from DKA diagnosis to hypoglycaemia (Median [IQR] hours)		•	11.7 (5.9 - 19.3)	-	

Table 1 : Time intervals during diabetic ketoacidosis (DKA) episode in FRIII rate reduction group.

Results

-753 DKA episodes.

-29% (n=218/753) had appropriate FRIII reduction.

-Retrieved complete data for implementing FRIII reduction in 180/218 cases.

-Slow uptake of reduced rate FRIII, reaching 49.7% over 18 months (Fig 1) -Significant lag between starting 10% Dextrose and FRIII rate reduction when blood glucose <14mmol/L. (Table 1)

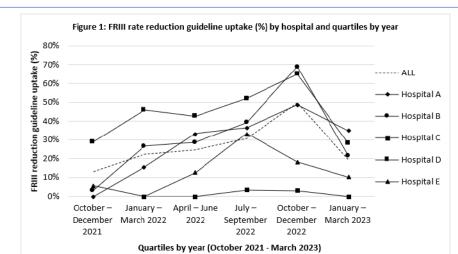
Conclusion

-Suboptimal adoption of guidelines.

-Therefore no favourable effect on rate of complications or outcomes in DKA episodes with reduced-rate FRIII was demonstrated.

-Significant delay in adjusting the FRIII when glucose levels were <14mmol/L.

-Understanding the barriers and facilitators is vital in creating resources for safe implementation of guidelines.



Our recommendation

Review Checklist during DKA Management at 3, 5, 9 & 13 Hours Patient Name lospital No Long acting insulin given during DKA episode : Yes/No If glucose <14, FRIII 10% Destroye storted 0 0 otal fields given 0 (13) Hourly Glucose Hourly Katones (13) H & K' [Tested through (5) (13) (9) enous Blood Ge Retones<0.6mmol/Lf If yes - then DKA Name of Staff Date & Time

Reference

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UNIVERSITY OF BIRMINGHAM INSTITUTE OF METABOLIS AND SYSTEMS RESEARCH

University Hospitals Birmingham NHS

Background

There has been a renewed focus on the **appropriate completion** of Do Not Attempt Cardiopulmonary Resuscitation (**DNACPR**) **orders** in response to Care Quality Commission (CQC) reviews following the COVID-19 pandemic.

Previous DNACPR audits at Guys and St Thomas NHS Foundation Trust (GSTT) have been conducted within **general medicine**.

Recognising the need for a more **coordinated** and **holistic approach**; this Trust-wide audit was established to include **all directorates** with inpatient clinical activity.

Methods

A specific **audit tool** was developed and trialled 2021-2022.

Subsequently, a selection of DNACPR forms were reviewed monthly from January – June 2022 with a maximum sample size of 30 patients for each directorate.

DNACPR decisions: A Trust-Wide Clinical Audit

Authors: Dr Nicole Hrouda (Senior Clinical Fellow, GSTT) and Dr Daniel Furmedge (Consultant, GSTT)

Aims of the audit

Evaluate the appropriateness of clinical decision-making Review the quality of mental capacity assessment (MCA) Establish whether patients and/or their representatives have been included in decision-making

Results

All 237 DNACPR orders were determined to be clinically appropriate. There were no examples of age, learning disabilities or mental health disorders being used as a justification for the DNACPR decision. Most patients with a DNACPR order also had a treatment escalation plan (TEP).

95%

Of patients had a

formal capacity

assessment



Of DNACPRs were authorised by a senior doctor



Of DNACPRs included documentation of discussion with the patient 83%

Of DNACPRs

included

documentation of

discussion with their

representative

Conclusions

- Overall, the results were reassuring across all directorates. The use of a Trust-wide audit tool established that performance was consistent which offers greater assurance and reliability.
- There was an improvement in documentation of MCA due to a tick-box assessment in the form itself.
- Most patients (and/or their representatives) were involved in decision making but with pockets of poor practice highlighting areas for improvement.
- Previous DNACPR decisions were often not discussed with the patient when they were reinstated, which could exclude patients who had regained capacity from being involved in these decisions later.
- The greatest challenge in conducting the audit was ensuring consistency of data collection across directorates; particularly in assessing more subjective elements like quality of communication and documentation.
- This audit will continue annually and will be improved through in-person training and more detailed guidance in the audit tool.



Patient Experience: Quality Of Information Provided By Clinicians For Imaging In The Ambulatory Unit

OBJECTIVE

Ojoma Emeje, Kotze Jacobus, Tabassum Musharrat, M. Malik, Philip Ike, Mridula Rajwani

INTRODUCTION

In acute medicine, medical imaging is pivotal for patient care. Over half of the 60 daily ambulatory assessment unit patients require diagnostic imaging. Time constraints may hinder thorough explanations, impacting patient experience. Effective communication during imaging scans is vital for patient-centered care. Inadequate information provision can affect patient satisfaction and outcomes^{1.} To enhance patient satisfaction and outcomes by evaluating and improving the adequacy of information provided by healthcare providers regarding radiology scans in the Ambulatory Assessment Unit (AAU) of a tertiary hospital.

METHODOLOGY

We conducted a real-time survey, utilizing questionnaires (provided digitally with QR codes and paperbased if needed), with a sample size of 80 patients who underwent various imaging procedures during their visit to the AAU department within a frame of 1 month.

We gathered data on:

- awareness of scan type
- healthcare provider conveying scan details

 patient contentment with explanation quality (including reasoning, expectations, and results)

favored communication methods for scan information dissemination.

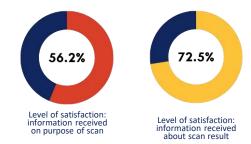
INTERVENTION

Our intervention centered on enhancing physician awareness by implementing customized communication strategies, including local presentations within the unit and creation of a roadmap featuring checkboxes for patient imaging. Additionally, provision of supplementary materials, such as patient information leaflets (digitally through QR codes as well as paper-based copies) prior to scans

PRE-INTERVENTION

ANALYSIS

Physicians served as the primary source of information. There was room for improvement with regards to the explanations provided by physicians about purpose of scans and information received about scan results, level of satisfaction 56.2% and 72.5% respectively. Preferences for other modalities of dispersing information, ie, leaflets, websites, online videos were identified.



CONCLUSION

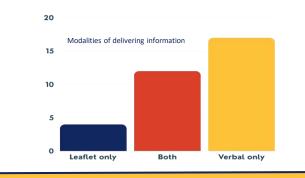
Improving communication in radiology procedures within acute medical settings is crucial for enhancing patient satisfaction and comprehension. Tailored strategies, such as local presentations and supplementary materials, have shown to notably enhance patient experience. Our ongoing efforts focus on refining interventions, replicating successes across diverse settings, and assessing the generalizability and scalability of these practices to achieve sustainable improvement.

Affiliations

John Radcliffe Hospital Oxford University Hospital NHS Trust

POST INTERVENTION

The second cycle which was conducted with the use of QR codes involved over 30 patients. 51.5% of participants received information verbally, 12.1% obtained it through patient information leaflets, while the remainder received a combination of both modalities. **Over 90%** demonstrated high level of satisfaction with the adequacy of information received about their scans.



Two Cycles Quality Improvement Project on Compliance and Management of Acute Hyperkalaemia in Adults

Okkar MYINT ZAW, Laura CHASE, Anna ZATORSKA, Tasnim MOMONIAT

Introduction

- Prompt recognition and management of hyperkalaemia is essential to prevent patient morbidity and mortality.
- Ongoing monitoring of ECGs, biochemistry and serum blood glucose is important to ensure the resolution of hyperkalaemia and to prevent the risk of hypoglycaemia with Insulin/Glucose infusion.

Aim

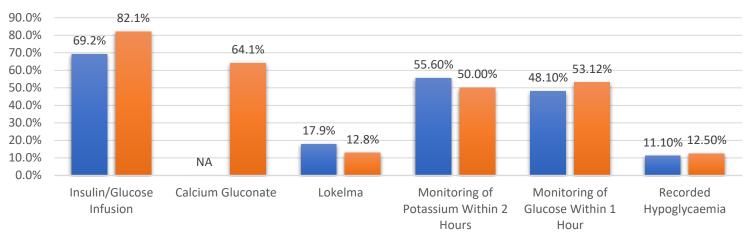
- To assess the compliance of the management of acute hyperkalaemia in adults according to the York Hospital Trust's guideline (August 2011)⁽²⁾ and UK Kidney Association's (UKKA) guideline (June 2020)⁽¹⁾.
- To feedback the data to the trust's updated guideline for the management of acute hyperkalaemia in adults (V1 November 2023)⁽³⁾ to increase the compliance.

Do

- In the first cycle of QIP, 39 patients were analyzed with K+ of 6.5 mmol/L or more and admitted between June and November 2022.
- In the second cycle of QIP, 39 patients were analyzed with K+ of 6.5 mmol/L or more and admitted between June to November 2023.
- A&E, Medicine and Surgical patients were included in the sample but not Renal and Pediatrics.

Study Areas

- Length of inpatient stay, mortality, and dialysis.
- ECG monitoring before and after the treatment of acute hyperkalaemia.
- The use of Insulin/Glucose infusion, Calcium Gluconate and Sodium Zirconium.
- Monitoring interval and frequency of potassium and capillary blood glucose after the treatment.
- Proportion of patients with recorded hypoglycaemia after treatment with Insulin/Glucose infusion.



■ 1st cycle ■ 2nd cycle

Interventions

- As per MHRA safety alert in June 2023, potential risk of underdosing with Calcium Gluconate was reflected, and dose was corrected in the trust's updated guideline for the management of acute hyperkalaemia in adults (V1 November 2023)⁽³⁾.
- The importance of monitoring glucose and potassium and the trust's updated guideline were circulated by email and presented in the governance meeting.

Discussion

- Although national UKKA's guideline advocates 10 units of insulin in Insulin/Glucose infusion, our local trust guideline suggests 6 units of insulin and around 12% of patients still had hypoglycaemia event in both cycles.
- From this study, we would like to highlight the importance of monitoring glucose and potassium and it is reflected by adding the mandatory monitoring column in the new updated guideline. (V1 November 2023)⁽³⁾
- Although the study on ECG changes were not audited, we have noted that IV Calcium Gluconate was given to most patients without ECG changes which needs to be audited on the next study.

References

- 1. Alfonzo A, Harrison A, Baines R et al (2020) 'Clinical Practice Guidelines Treatment of Acute Hyperkalaemia in Adults' Renal Association UK
- 2. Jones C, Ridley L (2011) 'Protocol for Management of Acute Hyperkalaemia in Adults' York and Scarborough Teaching Hospitals NHS Foundation Trust
- 3. Momoniat T, Cooke M, Myint Zaw O (2023) 'Management of Acute Hyperkalaemia in Adults' York and Scarborough Teaching Hospitals NHS Foundation Trust





Enhancing Patient Care: A Quality Improvement Initiative for Effective Handover from Acute Medical Ward for the Elderly to Downstream Wards



Dr Orzo Raj Shrestha, Dr Bipin Sapkota, Dr Honey Joshi, Dr Abi McGinley

PROBLEM STATEMENT

Patients transferred from the Acute Medical Ward for the Elderly to downstream wards experienced missed blood tests and overlooked tasks, leading to potential risks in patient care continuity and outcomes.

INTERVENTIONS IMPLEMENTED

- Nurse Prompting: Proactive notification system facilitating timely handovers.
- "Handed Over?" Option: Visual cue on patient boards to confirm handover completion.
- Bleep Number Chart: Creation of a centralized communication tool featuring bleep numbers for all downstream wards.

RESULTS

- Significant decrease in missed blood tests and communicationrelated incidents.
- Enhanced collaboration between nursing and medical staff, leading to a more cohesive and efficient handover process.
- Improved efficiency in handover process, contributing to improved patient care quality and safety.

Plan

- Identified handover process issues.
- Developed interventions
- Established specific goals.

Study

Collected data on

• Assessed impact on

missed tasks and

communication.

• Analysed staff

feedback.

intervention

effectiveness.

Do

- Implemented interventions.
 - Rolled out nurse prompting system.
 - Introduced "Handed Over?" option.
 - Created Bleep
 Number Chart.

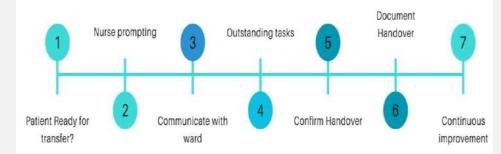
Act

- Made adjustments based on findings.
- Incorporated staff feedback.
- Continued monitoring and evaluation.
- Initiated further PDSA cycles as needed.

CONCLUSION

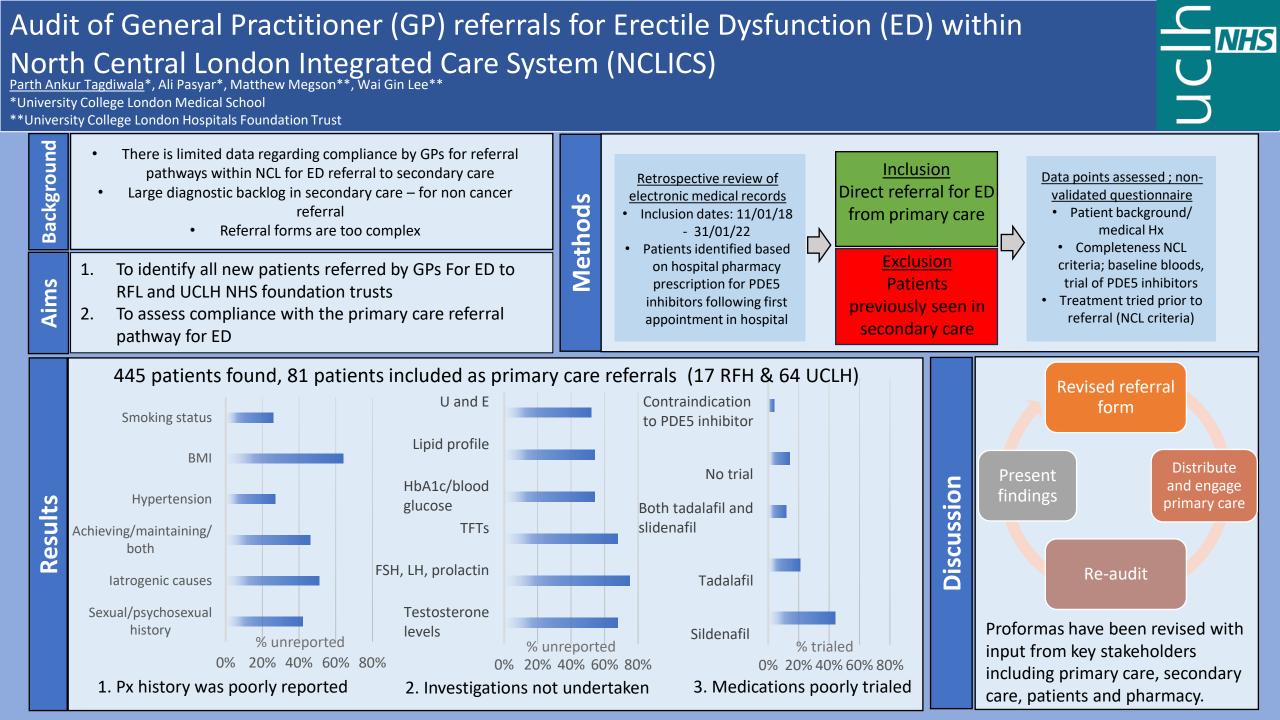
- Multidisciplinary QI approach effectively addressed safety concerns and enhanced communication.
- Findings shared in departmental teaching sessions and QI meetings to promote best practices.
- Exemplary model for optimizing patient handover processes.

PROCESS MAP



100

80 60 40 20 0 % of handover % DATIX ■ Before ■ After QI Project Impact





Qazi Naeem Ur Rehman, Rajiv Tripathi, James Dunlop, Nicholas Newall, Shailesh Dalvi

Introduction

Cardiovascular diseases account for approximately onethird of global mortality, with 7.5 million deaths attributed to ischaemic heart disease[1]. Diabetes mellitus and metabolic syndrome significantly elevate the risk of cardiovascular diseases, affecting 8.8% of the world's population[2]. A study revealed that a 1% increase in HbA1c concentration led to a 30% rise in allcause mortality and a 40% increase in cardiovascular or ischaemic heart disease mortality among individuals with diabetes. Conversely, reducing HbA1c by 0.2% was associated with a 10% decrease in mortality[3]. A similar retrospective study from Birmingham demonstrated that 14.3% of ACS patients were prediabetic, with 10.8% newly diagnosed with diabetes[4]

Aim

The European Society of Cardiology recommends HbA1c screening in ACS patients as diabetes is a major cardiovascular risk factor. A quality improvement project was conducted to determine compliance with guidance and improve diabetes screening to optimize diabetic treatment, reduce the risk of further cardiovascular events, and reduce mortality.

References

1.Bueno H. Epidemiology of acute coronary syndromes. James S, editor. ESC CardioMed. 2018 Jul;1213–8.

2.Tesfaye A, Josef H, Wube TB, Girma Z, Negasa B, Muche T, et al. Magnitude of, and Factors Associated with Cardiovascular Disease Among Type Two Diabetes Mellitus Patients. Diabetes, Metabolic Syndrome and Obesity: Targets and Therapy. 2020 Nov;Volume 13:4123–9.

3.Sherwani SI, Khan HA, Ekhzaimy A, Masood A, Sakharkar MK. Significance of Hba1c Test in Diagnosis and Prognosis of Diabetic Patients. Biomarker Insights [Internet]. 2016 Jan;11(11):BMI.S38440. Available from:

https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4933534/

4.Lugg ST, May CJH, Nightingale P, Tuffley RPE, Al-Hourani J, De P. HbA1c screening for new onset diabetes following acute coronary syndrome: is it a worthwhile test in clinical practice? Journal of Diabetes & Metabolic Disorders. 2017 Apr 4;16(1).

Methodology

Retrospective data was collected in Arrowe Park Hospital and 3 cycles were carried out.

2nd cycle of data was carried out from April 2023 to June 2023 and included 49 patients.

2nd Intervention: placing ready reckoner stickers at key locations in cardiology prompting HbA1c screening. 3rd cycle data was carried out from November 2023 to January 2024 and included 43 patients with significant improvement in HbA1c screening

Results

According to the data collected from the first cycle of the data collection cycle, it was apparent that there was a need for improvement in compliance with guidelines for screening patients for diabetes in ACS. Teaching sessions organised in acute units proved helpful, and compliance increased from 12.5% to 22.4%. A retrospective review of the data showed that 3 patients who missed HbA1c screening were diagnosed with diabetes at a later stage. As there was room for further improvement, further interventions were carried out to improve compliance. At this stage, ready reckoner stickers were placed on computers in the Cardiology unit to serve as a reminder prompting HbA1c screening in ACS patients. Substantial improvement was noted. and 67.4% of patients with ACS were screened for diabetes with HbA1c. 3 patients were newly diagnosed with type 2 diabetes, and one patient was diagnosed with prediabetes.

Learning points

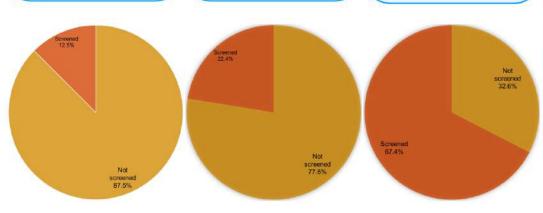
•The cost-effectiveness of HbA1c screening compared to the economic burden of uncontrolled diabetes and cardiovascular disease.

• Patient education is essential for lifestyle changes, smoking cessation, exercise, and achieving reasonable diabetes control to reduce cardiovascular risk factors.

• Recognising missed diagnostic opportunities to prevent significant burdens to individuals and healthcare services.

•Advocating for judicious resource utilisation and healthcare education is vital for sustainable healthcare transformation.

•Effective collaboration of Multi-Disciplinary Teams from admission to discharge to improve quality of care. •Educating clinical and nursing colleagues about screening cardiovascular risk factors and optimising treatments to improve prognosis.



An Audit on Compliance to the ULHT protocol in the investigation and management of Hypokalaemia

Authors

- Dr. Rafid Mustafa
- Dr. Befkadu Abay
- Dr. Mohammed Abdalla
- Dr. Hakam Al-Karadsheh Dr. Mohammad Shaik Hosseim

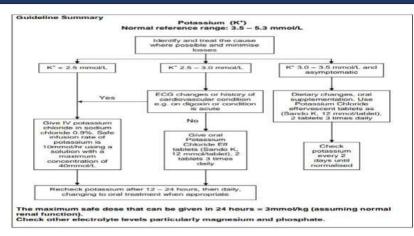
Introduction

Hypokalaemia is a common electrolyte imbalance among inpatients. Classification

> Mild Hypokalaemia - 3.0 - 3.5 mmol/LModerate Hypokalaemia - 2.5 - 2.99 mmol/LSevere Hypokalaemia - ≤ 2.5

Audit Standard

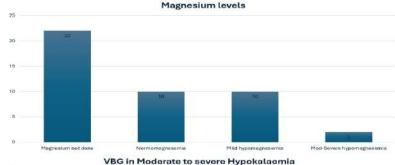
- All patients with hypokalemia should have magnesium level checked
- All patients with moderate/severe hypokalemia should have a blood gas
- All patients with moderate/severe hypokalemia should have an ECG
- All patients with hypokalemia should have their culprit medications stopped (Exception to the standard include some medications like steroids, insulin and antibiotics – where the decision should be made on a case by case basis)
- All patients with moderate hypokalemia with ECG changes or severe hypokalemia should receive intravenous (rather than oral) potassium replacement
- Maximum safe dose of potassium that can be given in 24 hours is 3 mmol/kg (Exception to the standard - potassium replacement during DKA/HHS protocols)
- All patients with potassium administration rate above 10 mmol/hr should be on a cardiac monitor (Exception to the standard - patients with DKA or HHS)
- All patients with intravenous potassium replacement should have potassium level checked at least every 24 hours
- All patients with oral potassium replacement should have potassium level checked at least every 48 hours

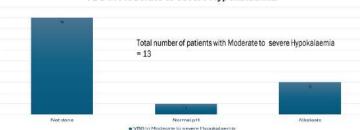


Methodology

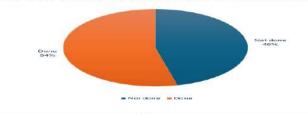
•Prospective review of case notes and laboratory records of patients with **hypokalemia** admitted in the medical ward in between 1st December 2023 to 31st January 2024

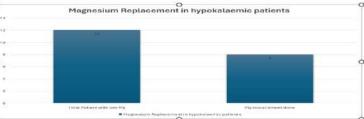
•Total number of patient: 44





ECG IN MODERATE TO SEVERE HYPOKALAEMIA





Conclusion

Nearly 70% of our patients had only mild hypokalaemia

Blood gas were done only in 30% of patients

ECG was done in 54 % of patients

This corresponds to moderate/severe hypokalaemic patients in the audit

Magnesium levels were done only in 50% of hypokalaemic patients. Among patients with low magnesium, it was replaced only in twothird – scope for improvement

Diuretics (thiazide and loop) were the commonest cause of hypokalaemia

As resistant hypertension and refractory hypokalaemia were not present, special investigations including cortisol, ARR and random urine electrolytes were not done

66% (29/44) was treated with oral potassium and 16% (7/44) with IV potassium. 18% (8/44) improved without any K replacement Cardiac Monitoring was used only 1/7 patients during IV replacement - whether this indicate a poor compliance can't be commented – as data on hourly rate of IV potassium replacement is not collected

Repeat U&E were done as per the protocol only in 91% of hypokalaemic patients – scope for improvement

An Audit on Management of Familial Hypercholesterolemia in Outpatient Clinic settings

Rafid Mustafa, Siti Abd Hadi, Aditya Sudarshan, Sathia Mannath, Cornelius Fernandez, Nyi Htwe

INTRODUCTION

Familial hypercholesterolemia is caused by a genetic defect with an autosomal dominant inheritance. It could be heterozygous (inherited from 1 parent) or homozygous (inherited from both parents). Heterozygous FH is common (1 in 250-500) whereas homozygous FH is rare (1 case per 1 million).

OBJECTIVES

To audit the local practice to national guidelines (QS41 NICE, August 2013).

To study the efficiency of Simon Broome or DLCN criteria in clinical diagnosis of FH

To study the genetic mutation that is prevalent in FH patients in the local area.

To study the frequency of PCSK9 inhibitor use to achieve LDL targets in FH patients.

To study the proportion of FH patients achieving LDL targets. To study the extent of cascade testing after a positive genetic mutation test.

METHODOLOGY

Retrospective audit on Lipid Clinic cases at Pilgrim Hospital between 2016 and 2020.

Those who had a high clinical suspicion of FH were selected (sample size was 63).

45 were tested negative and 18 were tested positive for genetic mutation

OBSERVATIONS

1. 98% of patients had an appropriate work up for FH prior to referral to the lipid clinic.

2. Only 11% of lipid clinic patients were assessed with Simon Broome or DLCN criteria.

3. 6% of genetic mutation positive cases met Simon Broom criteria (low sensitivity).

4. 28% of genetic mutation positive cases met DLCN criteria (moderate sensitivity)

5. 97% of lipid clinic patients were assessed for stigmata of FH including xanthoma

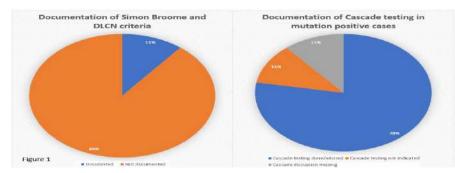
6. Every lipid clinic patient with high clinical suspicion of FH had genetic mutation test.

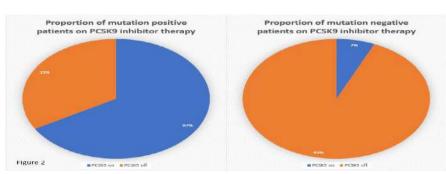
7.. Every FH patient were given lipid-modifying therapy to reduce LDL by 50% in 1 year

8. 89% patients with proved genetic mutation were offered a cascade testing

	DLCN Definite	DLCN Probable	DLCN Possible	DLCN Unlikely
Simon Broome Definite	-	1 (6%)		
Simon Broome Possible	5 (28%)	6 (33%)	2 (11%)	2 (11%)
Simon Broome Suspect	-		2 (11%)	2
Comparison of number o DLCN criteria (score >5)	of patients among tho	se positive for genetic mut	ation, against the Simon B	roome (definite/possible) and
Simon Broome Definite	-	=	<i>#</i>	-
Simon Broome Possible	1 (2.3%)	11 (25%)	15 (34%)	5 (11.4%)
Simon Broome Suspect	4	1 (2.3%)	7 (16%)	4 (9%)
Comparison of number of	of patients among tho	se negative for genetic mut	tations, against the Simon	Broome (definite/possible)

Comparison of number of patients among those negative for genetic mutations, against the Simon Broome (definite/pos and DLCN criteria (score >5)





Proportion of people reaching the LDL treatment targets

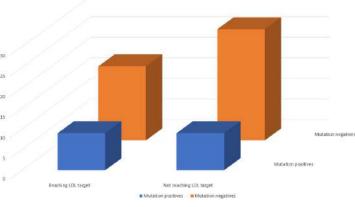


Figure 4

CONCLUSIONS

Overall, there is a good compliance to NICE standards.
 Noted poor compliance in the documentation of the clinical assessment using Simon Broome or DLCN criteria, the most likely

reason for which is the time constraints.

3. Simon Brooms criteria has a low sensitivity compared to DLCN criteria probably due to its qualitative nature, and due to its reliance on tendon xanthomas which are rare.

4. Clinicians seeing possible FH patients should be familiar with DLCN criteria, so that they can complete it in the limited time available during the outpatient clinic settings.

5. Genetic tests showed that LDLR mutation contributed to 78%, ApoB to 17%, and ApoE to only 5%. This is comparable to JACC data showing proportion of LDLR mutation of 90%, ApoB 5-10%, and PCSK9 <1% among FH patients.

6. As 67% of mutation positives are on PCSK9 inhibitors (compared to only 7% of mutation negatives), the proportion of people reaching the LDL targets are high in the mutation positives compared to the mutation negatives.

7. Cascade testing should be improved to reach 100% compliance as the diagnosis of FH has implications not only on the patient, but also on the family



The Hepatology Clinic In The Digital Era: A Retrospective Review Of PBC Patient's Clinic Letters Pre And Post Introduction Of The UK-PBC Primary Biliary Cholangitis (PBC) Care Bundle

Rana Al-Najjar, Lujain Hassan, Hazel Woodland

Introduction & Aim

Primary biliary cholangitis (PBC) is a chronic autoimmune liver disease with a prevalence of 25 per 100,000 In the United Kingdom. The aim of the management of PBC must include both symptom burden as well as disease progression. (1) According to the first population-based, nationwide study of healthcare delivery in PBC within the UK, there are significant gaps in care across the UK PBC population. (2)

To establish the effect of appropriate utilization of digital resources on patient care and healthcare delivery for primary biliary cholangitis patients in the hepatology clinic.

Methods

A systematic retrospective analysis of clinic letters, pre and post digitisation, of 18 patients diagnosed with PBC that attended the Hepatology between 2022 and 2023 at a single institution was undertaken. The clinic letters were scrutinised for the presence of parameters relating to patient treatment and disease complications. A second data collection was performed from the digitised clinic records which were available in the form of an online single data record (fig. 1). The data collected was matched to the UK-PBC consortium guideline standards and a statistical analysis was performed. Following the study, the PBC form was then updated to be in line with the new UK-PBC Primary Biliary Cholangitis (PBC) Care Bundle to include, but not limited to, dose adjustment as per the BNF, indications for second-line therapy, presence of sicca symptoms, and HCC surveillance.

1023	
•	
been seen in this condition. However, this may alternatively represent very early primary biliary cholangitis ar	
2 x 1	known appearances are those of a low grads chronic hepatris. This could represent autoimmune hepatris - granulom been seen in this condition. However, this may alternatively represent very early primary bilary cholangits ar fore measurement of the serum antimitochondrial antibody/M2 titres is recommended.

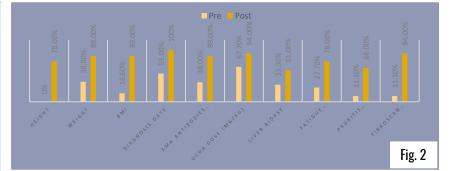


Results

This study showed that in the pre digitization clinic letters the following parameters were available: height 0% (n=0), weight 38.8% (n=7), BMI 16.6% (n=3), diagnosis date 55% (n=10), anti-mitochondrial antibodies detectable 38% (n=7), Liver biopsy 33% (n=6), UDCA dose (mg/kg) 67.6% (n=12), fatigue assessment 27.7% (n=5), pruritus assessment 11.1% (n=2), fibroscan recorded 11.1% (n=2).

The post digitization clinic records showed: height 78% (n=14), weight for 89% (n=16), BMI 89% (n=16), diagnosis date 100% (n=18), anti-mitochondrial antibodies detectable 89% (n=16), Liver biopsy 61% (n=11), UDCA dose (mg/kg) 94% (n=17), fatigue assessment 78% (n=14), pruritus assessment 66% (n=12), fibroscan recorded 94% (n=17).

The paired T test was used for statistical analysis which showed significant difference in the pre and post digitization data, proving the benefit of digitization. (fig. 2)



Conculsion

Fig. 1

This study confirms that utilizing the digital forms in clinic has a positive impact on the continuous and progressive data collection of treatment modifying parameters for PBC patients. In some parameters there has been more than 50% percentage increase in information recording. Additionally, the forms provide a useful aide-memoire, ensuring a uniform collection of data. The study clearly demonstrated the effectiveness and efficiency of utilizing available technology and digitization, in this case pre-populated online forms, to enhance and streamline patient care delivery.

Second Stage of Project

The following parameters were implemented to the forms, and data will be re-audited for the second cycle:

- 1. Prompt to direct patients towards the useful websites
- 2. Dose of UDCA updated from 12-16mg/kg to 13-15mg/kg
- 3. Prompt about when to consider second line therapy
- 4. Symptoms: sicca added.
- 5. Is HCC surveillance indicated (liver stiffness >14.9kPa)

Hirschfield GM, Dyson JK, Alexander GJ, Chapman MH, Collier J, Hübscher S, Patanwala I, Pereira SP, Thain C, Thorburn D, Tiniakos D. The British Society of Gastroenterology/UK-PBC primary biliary cholangitis treatment and management guidelines. Gut. 2018 Sep 1:67(9):1568-94.

Abbas N, Smith R, Flack S, Aspinal R, Jones RL, Leithead J, Thorburn D, Braniff C, Heneghan M, Yeoman A, Thain C. Critical shortfalls in the management of PBC-results of the first nationwide, population-based study of care delivery across the UK. Journal of Hepatology. 2022 Jul 1:77:596-7.

Reference

Bettering communication around Advance Care Planning including DNACPR discussions and use of the Urgent Care Plan for patients admitted under Care of Older People

> Dr Rena Kaur, Dr Maryam Noeman, Dr Imran Mannan (Supervising Consultant) With thanks to Dr Simon Tavabie (Palliative Care Registrar)

1) Introduction

Advance Care Planning (ACP) enables patients and their families to plan 'their future wishes and priorities for care'¹.

Urgent Care Plans (UCPs) are for patients with a shorter life expectancy and centre around ceilings of care, understanding disease progression, CPR decisions and patients' preferences².

We identified a need to improve the quality and frequency of these conversations.

Our aim was to assess current practice, improve communication around ACP and the use of UCPs for patients admitted to elderly medicine.

2) Materials and methods

Data was collected from 40 patients with frailty admitted to the elderly medicine ward over a 6-week period.

We collected information on:

- Demographics and clinical frailty scale
- Treatment escalation plan (TEP) and DNACPR discussions
- Use of UCPs

Following data collection, a **focus group** took place with the medical team to identify **any barriers to ACP**.

Our intervention was a teaching session delivered by the palliative care team. Survey data was collected pre- and post-teaching session to assess impact.

3) Key findings and discussion

Data collection identified:

- 75% patients had TEP discussions
- 78% patients having a DNACPR order placed appropriately
- 25% patients had a UCP on admission but only two were reviewed
- No UCPs were initiated during that admission

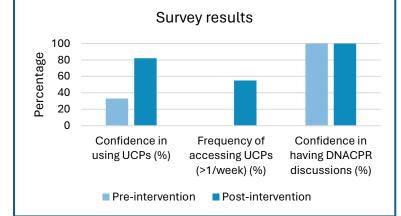
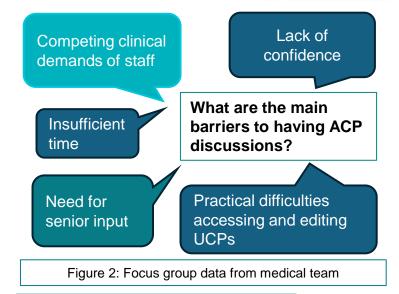


Figure 1: Pre- and post-education intervention

References: 1) The Gold Standards Framework. *Advance Care Planning*. 2018. <u>https://www.goldstandardsframework.org.uk/advance-care-planning</u> [Accessed 20th February 2024]. 2) Bielinska AM, Archer S, Obanobi A, Soosipillai G, Darzi LA, Riley J, Urch C. Advance care planning in older hospitalised patients following an emergency admission: A mixed methods study. PLoS One. 2021 Mar 5;16(3):e0247874.



4) Conclusion and next steps

 Doctors are confident having DNACPR discussions. Junior doctors are less confident in using UCPs in daily practice, but post-intervention data showed significant improvements.

Future steps to address barriers:

- 1. Implement a training programme for the MDT in UCP, in the older people department and expand it to other medical teams.
- 2. Improve the electronic health record clerking proforma by building a prompt on ACP for all team members and automating an ACP template in the discharge summary.

Predicting outcomes in patients with acute kidney injury: Our experience in a district general hospital

Roy R, Mehmood S, Nayyar M, Ali L



Introduction:

•Acute kidney injury is characterised by a sudden decline in renal function.

•In the UK, 1 in 5 hospital admissions is associated with an acute kidney injury.

•There are several well-recognised risk factors for developing an acute kidney injury including age, underlying co-morbidities, cancer, immunosuppression, sepsis and medications⁽¹⁾.

•Here, we share our experience of managing patients presenting with an acute kidney injury, specifically looking at recognising risk factors and interventions that will improve treatment outcomes in these patients.

Methods:

We retrospectively reviewed the notes of patients admitted with acute kidney injury to our hospital in November 2023.
Data such as demographics, co-morbidities, stage of AKI, cause of AKI, imaging performed and medications on admission was collected.
Outcomes measured included resolution of AKI, continuous venovenous haemodialysis, renal dialysis and progression to CKD.

ACE-i

ARB

Diuretics

9 (17%)

8 (15%)

20 (38%)

Results:

Avg Age	72.69
Male	27
Female	25
AKI stage 1	28
AKI stage 2	12
AKI stage 3	12
Avg Cr	253.5

AKI stage 1	AKI stage 2
11%	7% 72%
 Resolved Died Progressed to CKD CVVHD Dialysis Discussion:	AKI stage 3

•The average age of patients was 73 years.

•27 (52%) were male and 25 (48%) female.

•28 (54%) had AKI stage 1 on admission, 12 (23%) had AKI stage 2 and 12 (23%) had AKI stage 3.

•33 (64%) had an underlying cardiovascular co-morbidity and 18 (35%) had pre-existing CKD.

•9 (17%) patients were on an ACE-inhibitor, 8 (15%) were on an angiotensin receptor blocker and 20 (38%) were taking diuretics.

•Infection was the most common cause of AKI stage 1 (54%), with chest (40%) being the most common source.

•5 (18%) patients had ultrasound renal tract and 2 (7%) had a CT renal tract.

Hydronephrosis was seen in 1 patient.
This patient had a previous history of renal calculi.
Vasculitis screen was negative in all 4 (14%) patients.
AKI resolved in 25 (89%) and 3 (11%) died.

•Infection was still the most common cause (42%) in those with AKI stage 2.

•Ultrasound renal tract was performed in 4 (33%) patients and hydronephrosis was seen in 1 patient.

- •Vasculitis screen was performed in 3 patients and was normal.
- •3 (25%) progressed to CKD and none required CVVHD or dialysis.
- •In those with AKI stage 3, 4 (33%) had an infection with urine being the commonest source (75%).

•8 (67%) had an ultrasound renal tract and 1 showed hydronephrosis due to an enlarged prostate.

•5 (63%) showed a cortical abnormality.

•Vasculitic screen was performed in 3 patients and 1 (33%) of these was positive.

- •2 (17%) progressed to CKD.
- •1 required CVVHD followed by long-term dialysis.

Conclusion:

•Underlying cardiovascular disease increases the risk of developing AKI.

•AKI stage 2 and 3 are associated with an increased likelihood of progression to CKD.

•Patients with AKI stage 3 are more likely to need long-term renal dialysis.

•Vasculitis screen should be considered in patients with AKI stage 3. •Renal ultrasound scan should be considered in all patients with AKI stage 3 and those with history of urinary tract obstruction.

•Recognising risk factors and early interventions such as these will facilitate an early diagnosis which will improve outcomes in these patients.

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Phosphate low? Oh no! Or does it really matter?

Shilpa Rajan, Nicholas Smallwood

(Basingstoke and North Hampshire Hospital)

tO

INTRODUCTION:

In many Trusts serum phosphate forms part of the 'Bone profile' panel and is analysed as part of routine bloods in the ED or as part of acute admission bloods for the unwell patient. We hypothesised that many requests may not be indicated, and lead to unnecessary intervention with significant cost and resource implications.

METHODS:

One month of phosphate results (n=20348) from our DGH laboratory were reviewed and the moderate and severe hypophosphatemia results and interventions were analysed. Indications for phosphate analysis included reduced GCS, risk of refeeding, post-surgical involving the GI tract, monitoring electrolytes or critically unwell patients. Conditions that were not considered relevant for phosphate analysis included sepsis, chest pain, breathless, 'tired all the time', 'routine bloods', fall. Where

equivocal, we recorded the test as indicated.

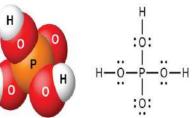
CONCLUSION:

In this analysis, approximately 65% of phosphate tests are not indicated, with the majority being done at the front door. This equates to over 13 000 tests in this month, and a 10p per test (personal communication) may have cost over £1300. Replicated nationally, this leads to significant cost and resource implications and Trusts should consider whether to exclude phosphate from routine blood panels as part of

admission bloods, unless clearly indicated.

REFERENCE:

Trust guidelines on the severity of hypophosphatemia.



RESULTS:

Out of the 20348 results, 207 were moderatery row (0.4-0.59 mMol/L) and 35 severe (<0.4). Of the 242 (1.2%) moderate and severe results, complete records were available for 190(79%).

	e 242 records:	35 were door (ED were GP) & 23	14 were critical care		170 were wards.
	Of the 19 complete			35% that ndicated:	wer	he 65% that e not cated:
e onth, ed Id	35% were indicated		89% (5 treated	9) were l	trea 20 i	5 (81) were ted including ncorrectly n IV therapy.
	65 % were indicated	e not	11 % re treatm	eceived no ent	35% trea	were not ted

Evaluating the prescription of topical medication on Care of the Elderly Wards

S Bratsos, H Mihsein, R Ginsberg, E Hoy

Introduction

Regular medications should be prescribed on admission to hospital by medics in A&E. However, it was identified that topical dermatology medications are commonly missed in admission clerking. This quality improvement project (QIP) aimed to identify patients on elderly care wards who have regular emollient prescriptions and whether they are prescribed in a timely manner. We performed an intervention to increase timely prescriptions.

Method

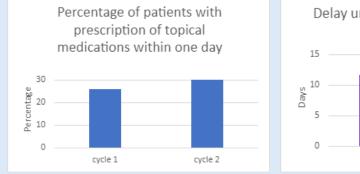
Patients on five geriatric wards at Northwick Park Hospital were examined. Each ward was looked at on a single day during one month for both the first and second Plan Do Study Act (PDSA) cycles, 3 months apart. For each patient the Summary Care Record (SCR) was checked for regular emollient prescriptions, and this was compared to emollient prescriptions documented on electronic medical records. The variables measured include number of emollients, their indication and days until prescription; timely prescription was considered to be within one day of admission. We then designed a poster and displayed this in A&E as well as the acute medical wards in order to increase timely prescription of emollients.



Next steps...

Interventions to further improve our project include the involvement of on call pharmacist. This would allow for a more targeted approach towards highlighting the importance of topical medication prescriptions, during the screening process of patients' medications on admission.





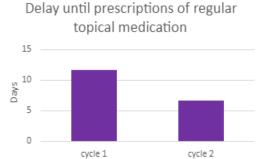


Figure 1. Percentage of patients with timely topical medication prescribing

Figure 2. Delay until prescriptions of regular topical medications (days)

156 patients on 5 geriatrics wards were included in the first cycle, 46 were regularly prescribed emollients and 12/46 (26%) had a timely prescription in hospital. Average delay until prescription was 11.5 days since admission.

In cycle 2 there were 150 patients on the geriatrics wards with 30 having regular topical medication prescriptions. 9/30 (30%) had timely prescriptions on admission. Delay in prescription for those who were not prescribed on admission reduced to average of 6.6 days.

Conclusion

Our intervention resulted in a reduction of almost 50% in the delay until prescriptions of regular topical medications were prescribed throughout the geriatric wards, from an average of 11.5 to 6.6 days. These delays may have been due to the extreme time pressures and work load required of doctors working shifts in A&E, or the lack of awareness surrounding the importance of the application of some of these topical medications for several patients.

Limitations:

- The project was carried out at time of winter pressure as well as doctor strikes
- Improvements made by the project may not be sustained with rotation of junior doctors



Review Of Inpatient Referrals For Rheumatology : Can We

Manage The Patient On Outpatient Basis?

Mid and South Essex **NHS Foundation Trust Basildon University Hospital**

Authors : Dr. Srikanth Nandamoodi; Dr. Ramya Padala; Dr. Anupama Nandagudi; Dr. Anurag Bhardwaj

Background/Aims

With the increasing demand for inpatient we need to ensure that patients are bein necessary for long term conditions ind diseases. We wanted to determine whet inpatient stays for patients could be red they could have been managed differently basis. This study's aim is to evaluate the patients with rheumatic diseases admi University Hospital.

	02 Methodology	03 Analysis			5. Most common reasons for long term staySoci chron
ent beds on the NHS, sing admitted only if including rheumatic hether the length of reduced and whether ntly on an outpatient the inpatient stay of lmitted to Basildon	This is a retrospective review of medical records of 94 patients admitted at Basildon Hospital between May 2022 to July 2022. We evaluated patient details, including age, sex, their primary medical and rheumatological diagnoses, care they received, and the circumstances surrounding their hospital admission. We also tried to determine how many of these inpatients	Age group(Years) Number of Pt 80-89 22 60-69 19 50-59 17 70-79 17 <50 14 >90 5 Table : 1 Treatability as OP No. of Pt No data 3	3. Patients who can't be treated as on outpatient SOB Celluliti Cardi 19% Diplo Soci- al Sym ke/n Frail euro	4. Patients who can be treated as on outpatient Ane ions/ mia cellul PMR or broggy head ache Jo339% Stiffn ess/S welli dogo	al chronic intection. Frail it Graph 3 6 rheumatological Gout/ 32%
	could be treated as outpatients.	Can be treated as OP 37 Can't be treated as OP 54	Vas ity logic 9% al	ng ut 16%	vas 13% Joint Swell
		Table : 2	Graph 1	Graph 2	Graph 4

Results/Findings 04

Of 94 patients, 51% were males, their age ranged from 21 to 94 years (median 66 years). Commonest age group was 80- 89 years comprising 22% of patients. Maximum number of inpatients stayed equally between 2-7 days and 15 to 30 days occupied 22 % each. The inpatient stay varied from 1 to 149 days with 13% patients staying more than 30 days. Most common indication of long-term hospital stays were social problems 38%. frailty 31% and infections 31%. The primary reason for admission was rheumatological in 42% of patients and medical in 55% of patients. There was no data available for 3%. The rheumatological reasons included GCA 32%, joint Swelling/pain 22%, vasculitis 14%, crystal arthropathy 14%, PMR 13% and drug reactions 5%. Medical reasons included infections 24%, falls 18%, neurology/strokes 14%, respiratory (Non-infectious & SOB) 11%, oncology (meningioma/frontal lobe tumour/RCC) 5% and others. Treatment from rheumatology team during admission was steroids 36%, DMARDS 23%, joint injections 10%, NSAIDS 2%, IVIG 3% etc. Rest of the patients (26%) were under investigation for diagnosis. After evaluation it was felt that 39% of these patients could have been managed on outpatient basis and 58% required inpatient care.

(05)

This audit shows that 39% of admitted patients with rheumatological complaints can be managed on an outpatient basis. The concept of emergency or hot clinics as outpatient may be an efficient alternative For these patients.



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Table 1: Age range in year Table2: Treatability as an outpatient basis Graph 1: List of medical conditions that cannot be treated as an outpatient. Graph2: List of medical conditions that can be treated as an outpatient. Graph 3: Reasons of long term hospitalization Graph 4: Rheumatological reasons for admission





The Rotherham INFS NHS Foundation Trust

Reinforcing DVLA Guidance In Patients With Acute Coronary Syndrome In A District General Hospital With The Aim To Improve Discharge Summaries: A Quality Improvement Project

Author: S. Amini

Rotherham District Hospital NHS Foundation Trust

Introduction

- Driver & Vehicle Licensing Agency (DVLA) reinforces rules and demands abidance to them for safety reasons.
- It is doctors' legal and professional responsibility to inform patients of DVLA rules on discharge.

Aims

- To augment number of times DVLA advice was given to acute coronary syndrome (ACS) patients.
- To create confidence in junior doctors to give DVLA advice on ACS patients.
- To create a mandatory computerised proforma on discharge summary.

Materials and methods

- Two-month baseline data collection after confirmation of ACS.
- Cycle 1 intervention:
 - > Informal presentations to junior doctors
 - Laminated template of DVLA driving guidance in ACS for both group 1 & 2 drivers.
 - Creation of a Whatsapp group to remind doctors of the DVLA rules
- Cycle 2 intervention:
 - Computerised discharge summary included a mandatory field regarding DVLA advice (figure 1).

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GP Actions		
🖌 🔄 Information Given		
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Relevant Driving Julyice Covers to Patient	Yes las Constant	

Figure 1- Proforma of the computerised discharge summary with a new entry regarding DVLA advice (highlighted in yellow)

Results and conclusion

- The baseline data showed only 7% of patients were given DVLA advice after a confirmed ACS event.
- In post-intervention 1, it dropped to 0%
- In post-intervention 2, 100% of all DVLA advice given was related to ACS patients. <u>Conclusion:</u>
- We demonstrated our intervention was effective regarding ACS, however further training is necessary to include giving DVLA advice to other medical conditions.

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DON'T GET CAUGHT WITH COLD FEET: IMPROVING THE FOOT CARE OF DIABETIC PATIENTS ON

HAEMODIALYSIS



Dr Will Marshall - School of Cardiovascular and Metabolic Health, University of Glasgow, United Kingdom



BACKGROUND & AIMS **NATIONAL STANDARDS Foot ulceration is a major cause of morbidity Defined by Joint British Diabetes Societies for inpatient care (JBDS-IP) 'management of adults and mortality in diabetic patients on with diabetes on dialysis' (August 2022). haemodialysis (HD). Please scan the QR code to the right for these Foot screening reduces the risk of national standards (quideline 5B). amputation by 17%. RESULTS We aimed to assess the concordance of diabetic foot care against national N = 17 (36.1%) had foot screening in the last 3 months* standards** in QEUH HD unit. Median time since foot screening was 6.5 months Mean time 18.9 months METHODOLOGY IQR 3.65–15.5 months *All diabetic HD patients should have foot screening every 3 Electronic renal database search to identify all prevalent diabetic months patients on HD in QEUH, Glasgow. N = 3 (6.3%) wore any form of foot Audit conducted 01/12/2022 - 15/12/2022. protection during HD* 2 had a single boot for foot ulcers Sources of data: 1 had a single boot for a Charcot joint • Electronic renal database *The heels of all patients should be SCI-Diabetes Clinical Portal

• Physical review in HD unit

Data recorded:

- Time since diabetic foot review and foot risk
- Use of specialist footwear

protected with a pressure relieving device during HD

N = 27 (57.4%) were graded as high risk of foot disease*

*All diabetic HD patients should be graded as high risk of foot disease.

RECOMMENDATIONS

Diabetes champion HD nurse

Diabetes day

• Weekly foot inspection in HD unit for each patient on one of their sessions

Diabetes education days

- Podiatry input
- CPR for feet

CONCLUSIONS

In patients with diabetes, foot screening, assessment of risk of foot disease and provision of specialist footwear to be worn during HD are all done poorly in QEUH HD unit.

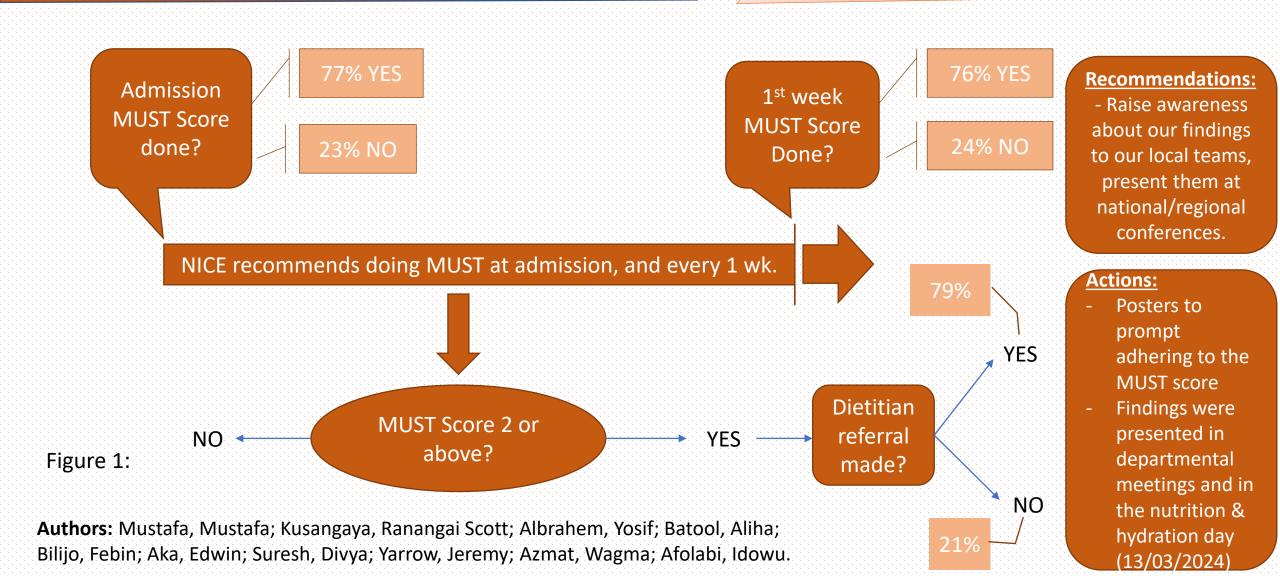




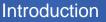


ARE WE ADEQUATELY SCREENING FOR MALNUTRITION?

166 patients from Geriatric wards in Kettering General Hospital Mean age of patients: 82.6 Time of data collection: Last quarter of 2023



Improving Inpatient Results Endorsement in a Tertiary Cardiac, Respiratory and Cancer Centre Zaid Abdulelah¹, Aditya Vaishnav¹, Ahmad Maswadeh¹, Arvind Singhal¹, Andrew Wragg¹ 1. St Bartholomew's Hospital, Barts Health NHS Trust, London, UK



The timely follow up of results of investigations that are requested during a clinical encounter is a fundamental patient safety issue. This lack of follow up on test results is considered a vital patient safety concern by the WHO (2) and can lead to patient harm. At a large tertiary Cardiac, Respiratory and Cancer Centre in the UK, multiple serious incidents were reported where patients presented with advanced disease that could have been diagnosed earlier with timely review and acting upon earlier investigations.

Strategy

In response these serious incidents, a priority quality improvement project was initiated with the aim of electronically endorsing all test results in a timely manner. The first intervention was a multi-disciplinary team (MDT) educational approach, where hospital staff were reminded about the importance of result endorsement and instructed on how to do this on different hospital communications platforms including the trust intranet. This was followed by appointing a designated champion in each ward who would follow their area's progress and would further encourage results endorsement. Simultaneously, opinion surveys were conducted to evaluate barriers for results endorsement. Using QI methodology, multiple primary and secondary drivers were identified (Figure 1), including test results being mostly reviewed but not electronically endorsed, and lack of awareness of how to endorse and why results should be endorsed. A further package of interventions included intensive daily reminders during ward rounds, training sessions and providing posters and leaflets on how to endorse results. Education around results endorsement was also added to junior doctor inductions for new starters.

Results

The baseline result endorsement was 39% when these issues were identified. Transient increase in results endorsements were noted around periods where staff received reminders to endorse test results, though there was considerable variation. However, sustained improvement, with an endorsement rate averaging >80% over six months, was achieved only after implementing the more substantial change ideas (appointing a champion for each ward, posters and formal training in induction) in response to the staff identified barriers. Transient drops in endorsement were seen around staff changeover dates. A time series is shown in Figure 2.

Figure 1. Driver Diagram AM ALARDERE LOUGHTERE CONFIDENCE AM ALARDERE CONFID

Conclusion

Test results endorsement for all patients in a timely manner is crucial. E-mail reminders resulted in transient improvements in endorsement, but a more intensive change package of posters and in-person education led to more sustained change. However, owing to regular staff rotation, these interventions must be continuous to maintain consistently high results of endorsement rates.

Figure 2. % Endorsed Time Series



References

 World Health Organization. Summary of the evidence on patient safety: implications for research.









rcpmedicine.co.uk/2024